

Linnea (Lin) M. Fox Associate Director Federal Regulatory SBC Telecommunications Inc. 1401 I Street, N.W. Suite 400 Washington, D.C. 20005-2296

202.326.8842 Phone 202.408.4809 Fax linnea.fox@sbc.com

May 2, 2005

DOCKET FILE COPY ORIGINAL

Ms. Marlene H. Dortch Secretary Federal Communications Commission 445 Twelfth Street, SW Room TW-A325 Washington, D.C. 20554 RECEIVED

MAY - 2 2005

Federal Communications Commission
Office of Secretary

Re: CC Docket No. 88-2, Phase I; Installation and Maintenance Non-Discrimination Reports

Dear Ms. Dortch:

Pursuant to the Bell Operating Company (BOC) Open Network Architecture (ONA) Amendment Order¹, and BOC ONA Reconsideration Order² in CC Docket No. 88-2, Phase I, attached are an original and two (2) copies of the installation and maintenance non-discrimination reports for Pacific Bell and Nevada Bell first calendar quarter of 2005.

Should you have any questions regarding this data, please call me at (202) 326-8842.

Respectfully submitted,

Attachments

¹ In the Matter of Filing and review of Open Network Architecture Plans, Memorandum Opinion and Order, 5 FCC Rcd 3103 (1990).

² In the Matter of Filing and Review of Open Network Architecture Plans, Memorandum Opinion and Order on Reconsideration, 5 FCC Rcd 3084 (1990).

PACIFIC BELL ALL CUSTOMER (Less Pacific Bell Enhanced Services) FCC CEI / ONA QUARTERLY REPORT Provisioning / Installation Activity Report Period: January - March 2005

| Business Line | SERVICE | ORDERS | MA | Interval |
|--|---|-------------------|-------|----------|
| CENTREX | Business Line | 290,031 | 0.83% | 2.3 |
| WATS 876 4.22% 2.7 Mobile Nothing to Report Feature Group A 26 3.85% 4.8 Foreign Exchange Nothing to Report 25 0.00% 22.2 Feature Group B 25 0.00% 22.4 DID Nothing to Report Packet Oncome and Packet Synchronous Access Line Nothing to Report Packet Synchronous Access Line Nothing to Report Packet Asynchronous Access Line Nothing to Report Protection Alarm 43 0.00% 6.5 Protection Relaying 11 0.00% 5.2 Control Circuit 44 0.00% 5.3 Telegraph Grade 75 Baud Nothing to Report Voice Switched Line Nothing to Report Voice Switched Line 273 0.00% 6.7 Data Low Speed 26 0.00% 6.7 Data Low Speed 60 0.00% 6.7 Data Low Speed 5 0.00% 6.2 Voice and Data - PSN Access Tie Trunk 27 0.00% 12.8 <td>PBX</td> <td>11,306</td> <td>0.60%</td> <td>8.4</td> | PBX | 11,306 | 0.60% | 8.4 |
| Mobile Nothing to Report Feature Group A 26 3.85% 4.8 Foreign Exchange Nothing to Report Feature Group B 25 0.00% 22.2 7.5 | CENTREX | 48,815 | 0.58% | 3.5 |
| Feature Group A 26 | WATS | 876 | 4.22% | 2.7 |
| Foreign Exchange | Mobile | Nothing to Report | | |
| Feature Group B 25 0.00% 22.2 Feature Group D Nothing to Report 2.00% 22.4 DID Nothing to Report Report Report Packet DD Access Line Nothing to Report Report Packet Asynchronous Access Line Nothing to Report Report Protection Alarm 43 0.00% 6.5 Protection Relaying 11 0.00% 5.2 Control Circuit 14 0.00% 5.2 Telegraph Grade 75 Baud Nothing to Report Voice Nothing To Report Voice Nothched Line Nothing to Report 12.9 Voice Switched Line 227 0.00% 12.9 Voice Switched Trunk 26 0.00% 16.7 Voice Switched Trunk 26 0.00% 16.2 Basic Data and Voice 157 0.00% 12.3 Voice and Tone - Radio Land Line 60 0.00% 12.3 Voice and Data - SSN Access 16 0.00% 12.3 Voice and Data - SSN Access 5 | Feature Group A | 26 | 3.85% | 4.8 |
| Peature Group D | Foreign Exchange | Nothing to Report | | |
| DID Nothing to Report Nothing to Report Packet DD Access Line Nothing to Report Nothing to Report Packet Synchronous Access Line Nothing to Report Nothing to Report Packet Asynchronous Access Line Nothing to Report Nothing to Report Protection Alarm 43 0.00% 6.5 6.5 70 6.5 6.5 70 6.5 70 6.5 70 6.5 70 70 70 70 70 70 70 7 | Feature Group B | 25 | 0.00% | 22.2 |
| Packet DD Access Line | Feature Group D | 3,005 | 0.00% | 22.4 |
| Packet Synchronous Access Line Nothing to Report Packet Asynchronous Access Line Nothing to Report Protection Alarm 43 0.00% 6.5 | | Nothing to Report | | |
| Packet Asynchronous Access Line Nothing to Report Protection Alarm 43 0.00% 6.5 Protection Relaying 11 0.00% 5.2 Control Circuit 14 0.00% 5.3 Telegraph Grade 75 Baud Nothing to Report Voice Postitiched Line Nothing to Report Voice Non-Switched Line 273 0.00% 12.9 Voice Switched Line 273 0.00% 11.3 Voice Switched Trunk 26 0.00% 6.7 Data Low Speed 26 0.00% 6.7 Data Low Speed 26 0.00% 12.8 Voice and Tone - Radio Land Line 60 0.00% 6.7 Data Low Speed 26 0.00% 12.8 Voice and Data - PSN Access Tie Trunk 27 0.00% 12.8 Voice and Data - SSN Access 5 0.00% 8.2 Voice and Data - SSN Access 5 0.00% 8.2 Voice and Data - SSN Access 1 0.00% 7.0 Protection Relay Voice Grade Data 1 0.00% 7.0 Protection Relay Voice Grade Data 1 0.00% 8.0 Program Audio 200-3500 HZ Nothing to Report Program Audio 100-500 HZ 4 0.00% 8.0 Program Audio 50-8000 HZ 4 0.00% 8.0 Program Audio 50-8000 HZ 14 0.00% 8.0 Program Audio 50-15000 HZ 336 0.00% 7.9 TV Channel - One Way 15kHZ Audio 336 0.00% 7.9 TV Channel - One Way 15kHZ Audio Nothing to Report Digital Data-2 4kb/s 2 0.00% 22.0 Digital Data-3 6kb/s 2 0.00% 22.0 Digital Data-4 8kb/s 2 0.00% 22.0 Digital Data-56kb/s 3,443 0.03% 11.6 1.544 MBPS BSA 3,443 0.03% 12.2 Dedicated Digital 4.736 MBPS Nothing to Report Dedicated Digital 4.736 MBPS N | | Nothing to Report | | |
| Protection Alarm 43 0.00% 6.5 Protection Relaying 11 0.00% 5.2 Control Circuit 14 0.00% 5.3 Telegraph Grade 75 Baud Nothing to Report Voice Switched Line Nothing to Report Voice Switched Line Nothing to Report Voice Switched Trunk 26 0.00% 12.9 Voice Switched Trunk 26 0.00% 11.3 Voice Switched Trunk 26 0.00% 6.7 Data Low Speed 26 0.00% 6.7 Data Low Speed 26 0.00% 6.2 Basic Data and Voice 157 0.00% 12.8 Voice and Data - PSN Access Tie Trunk 27 0.00% 12.8 Voice and Data - SSN - Intermachine Trunk Nothing to Report 2 1 0.00% 7.0 Protection Relay Voice Grade Nothing to Report 1 0.00% 9.3 1 Program Audio 200-3500 HZ Nothing to Report 1 0.00% 9.3 Program Audio 50-15000 HZ | Packet Synchronous Access Line | Nothing to Report | | |
| Protection Relaying | Packet Asynchronous Access Line | Nothing to Report | | |
| Control Circuit | Protection Alarm | 43 | 0.00% | 6.5 |
| Telegraph Grade 75 Baud Nothing to Report | Protection Relaying | 11 | 0.00% | 5.2 |
| Telegraph Grade 150 Baud Nothing to Report | Control Circuit | 14 | 0.00% | 5.3 |
| Voice Non-Switched Line Nothing to Report Voice Switched Line 273 0.00% 12.9 Voice Switched Trunk 26 0.00% 11.3 Voice and Tone - Radio Land Line 60 0.00% 6.7 Data Low Speed 26 0.00% 6.2 Basic Data and Voice 157 0.00% 12.3 Voice and Data - PSN Access 5 0.00% 12.8 Voice and Data - SSN - Intermachine Trunk 27 0.00% 8.2 Voice and Data - SSN - Intermachine Trunk Nothing to Report 7.0 Drate Extension - Voice Grade Data 1 0.00% 7.0 Protection Relay Voice Grade Nothing to Report 7.0 Protection Relay Voice Grade Nothing to Report 7.0 Program Audio 200-3500 HZ Nothing to Report 7.0 Program Audio 50-8000 HZ 4 0.00% 9.3 Program Audio 50-15000 HZ 30 0.00% 7.9 TV Channel - One Way 15kHZ Audio 336 0.00% 16.8 TV Channel - One Way 5kHZ Audi | Telegraph Grade 75 Baud | Nothing to Report | | |
| Voice Switched Line 273 0.00% 12.9 Voice Switched Trunk 26 0.00% 11.3 Voice and Tone - Radio Land Line 60 0.00% 6.7 Data Low Speed 26 0.00% 6.2 Basic Data and Voice 157 0.00% 12.3 Voice and Data - PSN Access Tie Trunk 27 0.00% 12.8 Voice and Data - SSN Access 5 0.00% 8.2 Voice and Data - SSN - Intermachine Trunk Nothing to Report 7.0 Data Extension - Voice Grade Data 1 0.00% 7.0 Protection Relay Voice Grade Nothing to Report 7.0 Protestion Relay Voice Grade Nothing to Report 7.0 Program Audio 200-3500 HZ Nothing to Report 9.3 Program Audio 50-8000 HZ 14 0.00% 9.3 Program Audio 50-15000 HZ 336 0.00% 16.8 TV Channel - One Way 15kHZ Audio 336 0.00% 16.8 TV Channel - One Way 5kHZ Audio Nothing to Report 1.0 1.0 2 | Telegraph Grade 150 Baud | Nothing to Report | | |
| Voice Switched Trunk 26 0.00% 11.3 Voice and Tone - Radio Land Line 60 0.00% 6.7 Data Low Speed 26 0.00% 6.2 Basic Data and Voice 157 0.00% 12.3 Voice and Data - PSN Access Tie Trunk 27 0.00% 12.8 Voice and Data - SSN Access 5 0.00% 8.2 Voice and Data - SSN - Intermachine Trunk Nothing to Report 7.0 Data Extension - Voice Grade Data 1 0.00% 7.0 Protection Relay Voice Grade Nothing to Report 7.0 Protestion Relay Voice Grade Nothing to Report 7.0 Program Audio 200-3500 HZ Nothing to Report 9.3 Program Audio 100-5000 HZ 4 0.00% 9.3 Program Audio 50-4800 HZ 30 0.00% 7.9 TV Channel - One Way 15kHZ Audio 336 0.00% 16.8 TV Channel - One Way 5kHZ Audio Nothing to Report Digital Data-2 4kb/s 4 0.00% 22.0 Digital Data-9 6kb/s | Voice Non-Switched Line | Nothing to Report | | |
| Voice and Tone - Radio Land Line 60 0.00% 6.7 Data Low Speed 26 0.00% 6.2 Basic Data and Voice 157 0.00% 12.3 Voice and Data - PSN Access Tie Trunk 27 0.00% 12.8 Voice and Data - SSN Access 5 0.00% 8.2 Voice and Data - SSN - Intermachine Trunk Nothing to Report 7.0 Data Extension - Voice Grade Data 1 0.00% 7.0 Protection Relay Voice Grade Nothing to Report 7.0 7.0 Protestion Relay Voice Grade Nothing to Report 7.0 7.0 Protection Relay Voice Grade Nothing to Report 9.3 9.3 Program Audio 200-3500 HZ Nothing to Report 9.3 9.3 Program Audio 100-5000 HZ 4 0.00% 9.3 Program Audio 50-15000 HZ 30 0.00% 7.9 TV Channel - One Way 15kHZ Audio Nothing to Report 10igital Data-2.4kb/s 4 0.00% 17.0 Digital Data-2.4kb/s 2 0.00% 2.0 | Voice Switched Line | 273 | 0.00% | 12.9 |
| Data Low Speed 26 0.00% 6.2 Basic Data and Voice 157 0.00% 12.3 Voice and Data - PSN Access 5 0.00% 12.8 Voice and Data - SSN Access 5 0.00% 8.2 Voice and Data - SSN - Intermachine Trunk Nothing to Report 0.00% 7.0 Data Extension - Voice Grade Data 1 0.00% 7.0 Protection Relay Voice Grade Nothing to Report 1 0.00% 7.0 Protection Relay Voice Grade Nothing to Report 1 0.00% 9.3 Program Audio 200-3500 HZ Nothing to Report 1 0.00% 9.3 Program Audio 50-8000 HZ 4 0.00% 9.3 Program Audio 50-8000 HZ 30 0.00% 7.9 TV Channel - One Way 15kHZ Audio 336 0.00% 16.8 TV Channel - One Way 5kHZ Audio Nothing to Report 10igital Data-2.4kb/s 4 0.00% 17.0 Digital Data-9.6kb/s 2 0.00% 22.0 2.0 Digital Data-9.6kb/s </td <td>Voice Switched Trunk</td> <td>26</td> <td>0.00%</td> <td>11.3</td> | Voice Switched Trunk | 26 | 0.00% | 11.3 |
| Basic Data and Voice 157 0.00% 12.3 Voice and Data - PSN Access Tie Trunk 27 0.00% 12.8 Voice and Data - SSN Access 5 0.00% 8.2 Voice and Data - SSN - Intermachine Trunk Nothing to Report 0.00% 7.0 Data Extension - Voice Grade Data 1 0.00% 7.0 Protection Relay Voice Grade Nothing to Report 1 1.00% 7.0 Protection Relay Voice Grade Nothing to Report 1 1.00% 9.3 Telephoto and Facsimile Nothing to Report 1 0.00% 9.3 Program Audio 200-3500 HZ Nothing to Report 1 0.00% 9.3 Program Audio 50-8000 HZ 30 0.00% 7.9 TV Channel - One Way 15kHZ Audio 336 0.00% 16.8 TV Channel - One Way 5kHZ Audio Nothing to Report 1 0.00% 17.0 Digital Voice Circuit Nothing to Report 0.00% 2.0 2.0 Digital Data-2.4kb/s 4 0.00% 17.0 | Voice and Tone - Radio Land Line | 60 | 0.00% | 6.7 |
| Voice and Data - PSN Access Tie Trunk 27 0.00% 12.8 Voice and Data - SSN Access 5 0.00% 8.2 Voice and Data - SSN - Intermachine Trunk Nothing to Report | Data Low Speed | 26 | 0.00% | 6.2 |
| Voice and Data - SSN Access 5 0.00% 8.2 Voice and Data - SSN - Intermachine Trunk Nothing to Report 0.00% 7.0 Data Extension - Voice Grade Data 1 0.00% 7.0 Protection Relay Voice Grade Nothing to Report Program Audio 200-3500 HZ Nothing to Report Program Audio 200-3500 HZ Nothing to Report 9.3 Program Audio 50-8000 HZ 4 0.00% 9.3 Program Audio 50-15000 HZ 30 0.00% 7.9 TV Channel - One Way 15kHZ Audio 336 0.00% 16.8 TV Channel - One Way 5kHZ Audio Nothing to Report Nothing to Report Digital Voice Circuit Nothing to Report 0.00% 17.0 Digital Data-2.4kb/s 4 0.00% 17.0 Digital Data-4.96kb/s 6 0.00% 8.9 Digital Data-9.6kb/s 6 0.00% 8.9 Digital Data-56kb/s 6 0.00% 8.9 Dedicated Digital 3.152 MBPS Nothing to Report 0.08% 11.6 Dedicated Digital 4.736 | Basic Data and Voice | 157. | 0.00% | 12.3 |
| Voice and Data - SSN - Intermachine Trunk Nothing to Report Data Extension - Voice Grade Data 1 0.00% 7.0 Protection Relay Voice Grade Nothing to Report 1 0.00% 7.0 Telephoto and Facsimile Nothing to Report 1 0.00% 9.3 Program Audio 200-3500 HZ Nothing to Report 4 0.00% 9.3 Program Audio 50-8000 HZ 14 0.00% 8.0 Program Audio 50-15000 HZ 30 0.00% 7.9 TV Channel - One Way 15kHZ Audio 336 0.00% 16.8 TV Channel - One Way 5kHZ Audio Nothing to Report 10igital Data-2.4kb/s 4 0.00% 17.0 Digital Data-2.4kb/s 4 0.00% 17.0 20 Digital Data-8.6kb/s 2 0.00% 22.0 Digital Data-9.6kb/s 2.659 0.08% 11.6 1.544 MBPS BSA 34,443 0.03% 12.2 Dedicated Digital 3.152 MBPS Nothing to Report Dedicated Digital 44.736 MBPS Nothing to Report Dedicated Digit | . Voice and Data - PSN Access Tie Trunk | 27 | 0.00% | 12.8 |
| Data Extension - Voice Grade Data 1 0.00% 7.0 Protection Relay Voice Grade Nothing to Report 7.0 Telephoto and Facsimile Nothing to Report 7.0 Program Audio 200-3500 HZ Nothing to Report 7.0 Program Audio 100-5000 HZ 4 0.00% 9.3 Program Audio 50-8000 HZ 14 0.00% 8.0 Program Audio 50-15000 HZ 30 0.00% 7.9 TV Channel - One Way 15kHZ Audio 336 0.00% 16.8 TV Channel - One Way 5kHZ Audio Nothing to Report 0.00% 17.0 Digital Data-2 4kb/s 4 0.00% 17.0 Digital Data-2 4kb/s 2 0.00% 22.0 Digital Data-4 8kb/s 2 0.00% 8.9 Digital Data-9 6kb/s 61 0.00% 8.9 Digital Data-56kb/s 2,659 0.08% 11.6 1.544 MBPS BSA 34,443 0.03% 12.2 Dedicated Digital 3.152 MBPS Nothing to Report Dedicated Digital 44.736 MBPS No | Voice and Data - SSN Access | - 5 | 0.00% | 8.2 |
| Protection Relay Voice Grade Nothing to Report Telephoto and Facsimile Nothing to Report Program Audio 200-3500 HZ Nothing to Report Program Audio 100-5000 HZ 4 0.00% 9.3 Program Audio 50-8000 HZ 14 0.00% 8.0 Program Audio 50-15000 HZ 30 0.00% 7.9 TV Channel - One Way 15kHZ Audio 336 0.00% 16.8 TV Channel - One Way 5kHZ Audio Nothing to Report 0.00% 17.0 Digital Voice Circuit Nothing to Report 0.00% 17.0 Digital Data-2.4kb/s 4 0.00% 17.0 Digital Data-9.6kb/s 2 0.00% 22.0 Digital Data-9.6kb/s 61 0.00% 8.9 Digital Data-56kb/s 2,659 0.08% 11.6 1.544 MBPS BSA 34,443 0.03% 12.2 Dedicated Digital 6.312 MBPS Nothing to Report 0.07% 16.0 Dedicated Digital 44.736 MBPS 1,418 0.07% 16.0 Dedicated Digital 456 MBPS or Higher | Voice and Data - SSN - Intermachine Trunk | Nothing to Report | • | • |
| Telephoto and Facsimile Nothing to Report Program Audio 200-3500 HZ Nothing to Report Program Audio 100-5000 HZ 4 0.00% 9.3 Program Audio 50-8000 HZ 14 0.00% 8.0 Program Audio 50-15000 HZ 30 0.00% 7.9 TV Channel - One Way 15kHZ Audio 336 0.00% 16.8 TV Channel - One Way 5kHZ Audio Nothing to Report Visit of the port Visit of the port Digital Voice Circuit Nothing to Report Visit of the port 17.0 Digital Data-2.4kb/s 4 0.00% 17.0 Digital Data-9.6kb/s 61 0.00% 22.0 Digital Data-9.6kb/s 2,659 0.08% 11.6 1.544 MBPS BSA 34,443 0.03% 12.2 Dedicated Digital 3.152 MBPS Nothing to Report Dedicated Digital 44.736 MBPS 1,418 0.07% 16.0 Dedicated Digital 456 MBPS or Higher Nothing to Report Dedicated Alert Transport Nothing to Report Dedicated Alert Transport Nothing to Report | Data Extension - Voice Grade Data | . 1 | 0.00% | 7.0 |
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| Program Audio 100-5000 HZ 4 0.00% 9.3 Program Audio 50-8000 HZ 14 0.00% 8.0 Program Audio 50-15000 HZ 30 0.00% 7.9 TV Channel - One Way 15kHZ Audio 336 0.00% 16.8 TV Channel - One Way 5kHZ Audio Nothing to Report 10 10 Digital Voice Circuit Nothing to Report 17.0 17.0 Digital Data-2.4kb/s 4 0.00% 17.0 Digital Data-9.6kb/s 2 0.00% 22.0 Digital Data-9.6kb/s 61 0.00% 8.9 Digital Data-56kb/s 2,659 0.08% 11.6 1.544 MBPS BSA 34,443 0.03% 12.2 Dedicated Digital 3.152 MBPS Nothing to Report Dedicated Digital 44.736 MBPS 1,418 0.07% 16.0 Dedicated Digital 456 MBPS or Higher Nothing to Report Dedicated Alert Transport Nothing to Report Dedicated Alert Transport Nothing to Report Derived Services 976 0.20% 7.8 | Telephoto and Facsimile | Nothing to Report | | |
| Program Audio 50-8000 HZ 14 0.00% 8.0 Program Audio 50-15000 HZ 30 0.00% 7.9 TV Channel - One Way 15kHZ Audio 336 0.00% 16.8 TV Channel - One Way 5kHZ Audio Nothing to Report 10 10 Digital Voice Circuit Nothing to Report 17.0 17.0 Digital Data-2.4kb/s 4 0.00% 17.0 Digital Data-9.6kb/s 2 0.00% 22.0 Digital Data-9.6kb/s 61 0.00% 8.9 Digital Data-56kb/s 2,659 0.08% 11.6 1.544 MBPS BSA 34,443 0.03% 12.2 Dedicated Digital 3.152 MBPS Nothing to Report Dedicated Digital 44.736 MBPS Nothing to Report Dedicated Digital 456 MBPS or Higher Nothing to Report Dedicated Alert Transport Nothing to Report Dedicated Services 976 0.20% 7.8 | Program Audio 200-3500 HZ | Nothing to Report | | |
| Program Audio 50-15000 HZ 30 0.00% 7.9 TV Channel - One Way 15kHZ Audio 336 0.00% 16.8 TV Channel - One Way 5kHZ Audio Nothing to Report 100% 17.0 Digital Voice Circuit Nothing to Report 17.0 17.0 Digital Data-2.4kb/s 4 0.00% 22.0 Digital Data-9.6kb/s 61 0.00% 8.9 Digital Data-9.6kb/s 2,659 0.08% 11.6 1.544 MBPS BSA 34,443 0.03% 12.2 Dedicated Digital 3.152 MBPS Nothing to Report Dedicated Digital 6.312 MBPS 0.07% 16.0 Dedicated Digital 44.736 MBPS 1,418 0.07% 16.0 Dedicated Digital 456 MBPS or Higher Nothing to Report Dedicated Alert Transport Nothing to Report Derived Services 976 0.20% 7.8 | Program Audio 100-5000 HZ | 4 | 0.00% | 9.3 |
| TV Channel - One Way 15kHZ Audio 336 0.00% 16.8 TV Channel - One Way 5kHZ Audio Nothing to Report 1000% 16.8 Digital Voice Circuit Nothing to Report 17.0 17.0 Digital Data-2.4kb/s 4 0.00% 22.0 Digital Data-9.6kb/s 2 0.00% 22.0 Digital Data-9.6kb/s 61 0.00% 8.9 Digital Data-56kb/s 2,659 0.08% 11.6 1.544 MBPS BSA 34,443 0.03% 12.2 Dedicated Digital 3.152 MBPS Nothing to Report Dedicated Digital 6.312 MBPS Nothing to Report Dedicated Digital 44.736 MBPS or Higher Nothing to Report Dedicated Alert Transport Nothing to Report Derived Services 976 0.20% 7.8 | Program Audio 50-8000 HZ | 14 | 0.00% | 8.0 |
| TV Channel - One Way 5kHZ Audio Nothing to Report Digital Voice Circuit Nothing to Report Digital Data-2.4kb/s 4 0.00% 17.0 Digital Data-4.8kb/s 2 0.00% 22.0 Digital Data-9.6kb/s 61 0.00% 8.9 Digital Data-56kb/s 2,659 0.08% 11.6 1.544 MBPS BSA 34,443 0.03% 12.2 Dedicated Digital 3.152 MBPS Nothing to Report Dedicated Digital 6.312 MBPS Nothing to Report Dedicated Digital 44.736 MBPS or Higher Nothing to Report Dedicated Digital 456 MBPS or Higher Nothing to Report Dedicated Alert Transport Nothing to Report Derived Services 976 0.20% 7.8 | Program Audio 50-15000 HZ | 30 | 0.00% | 7.9 |
| Digital Voice Circuit Nothing to Report Digital Data-2.4kb/s 4 0.00% 17.0 Digital Data-4.8kb/s 2 0.00% 22.0 Digital Data-9.6kb/s 61 0.00% 8.9 Digital Data-56kb/s 2,659 0.08% 11.6 1.544 MBPS BSA 34,443 0.03% 12.2 Dedicated Digital 3.152 MBPS Nothing to Report Dedicated Digital 6.312 MBPS Nothing to Report Dedicated Digital 44.736 MBPS or Higher Nothing to Report Dedicated Digital 456 MBPS or Higher Nothing to Report Dedicated Alert Transport Nothing to Report Derived Services 976 0.20% 7.8 | TV Channel - One Way 15kHZ Audio | 336 | 0.00% | 16.8 |
| Digital Data-2.4kb/s 4 0.00% 17.0 Digital Data-4.8kb/s 2 0.00% 22.0 Digital Data-9.6kb/s 61 0.00% 8.9 Digital Data-56kb/s 2,659 0.08% 11.6 1.544 MBPS BSA 34,443 0.03% 12.2 Dedicated Digital 3.152 MBPS Nothing to Report Dedicated Digital 6.312 MBPS Nothing to Report Dedicated Digital 44.736 MBPS 1,418 0.07% 16.0 Dedicated Digital 456 MBPS or Higher Nothing to Report Dedicated Alert Transport Nothing to Report Derived Services 976 0.20% 7.8 | TV Channel - One Way 5kHZ Audio | Nothing to Report | | |
| Digital Data-4.8kb/s 2 0.00% 22.0 Digital Data-9.6kb/s 61 0.00% 8.9 Digital Data-56kb/s 2,659 0.08% 11.6 1.544 MBPS BSA 34,443 0.03% 12.2 Dedicated Digital 3.152 MBPS Nothing to Report Dedicated Digital 6.312 MBPS Nothing to Report Dedicated Digital 44.736 MBPS 1,418 0.07% 16.0 Dedicated Digital 456 MBPS or Higher Nothing to Report Dedicated Alert Transport Nothing to Report Derived Services 976 0.20% 7.8 | Digital Voice Circuit | Nothing to Report | | |
| Digital Data-9.6kb/s 61 0.00% 8.9 Digital Data-56kb/s 2,659 0.08% 11.6 1.544 MBPS BSA 34,443 0.03% 12.2 Dedicated Digital 3.152 MBPS Nothing to Report Dedicated Digital 6.312 MBPS Nothing to Report Dedicated Digital 44.736 MBPS 1,418 0.07% 16.0 Dedicated Digital 456 MBPS or Higher Nothing to Report Dedicated Alert Transport Nothing to Report Derived Services 976 0.20% 7.8 | Digital Data-2.4kb/s | 4 | 0.00% | 17.0 |
| Digital Data-56kb/s 2,659 0.08% 11.6 1.544 MBPS BSA 34,443 0.03% 12.2 Dedicated Digital 3.152 MBPS Nothing to Report Dedicated Digital 6.312 MBPS Nothing to Report Dedicated Digital 44.736 MBPS 1,418 0.07% 16.0 Dedicated Digital 456 MBPS or Higher Nothing to Report Dedicated Alert Transport Nothing to Report Derived Services 976 0.20% 7.8 | Digital Data-4.8kb/s | | 0.00% | 22.0 |
| 1.544 MBPS BSA 34,443 0.03% 12.2 Dedicated Digital 3.152 MBPS Nothing to Report Dedicated Digital 6.312 MBPS Nothing to Report Dedicated Digital 44.736 MBPS 1,418 0.07% 16.0 Dedicated Digital 456 MBPS or Higher Nothing to Report Dedicated Alert Transport Nothing to Report Derived Services 976 0.20% 7.8 | * | | | |
| Dedicated Digital 3.152 MBPS Dedicated Digital 6.312 MBPS Nothing to Report Dedicated Digital 44.736 MBPS 1,418 Dedicated Digital 456 MBPS or Higher Dedicated Digital 456 MBPS or Higher Nothing to Report Dedicated Alert Transport Nothing to Report Perived Services 976 0.20% 7.8 | Digital Data-56kb/s | | 0.08% | |
| Dedicated Digital 6.312 MBPS Dedicated Digital 44.736 MBPS Dedicated Digital 456 MBPS or Higher Dedicated Alert Transport Derived Services Nothing to Report | 1.544 MBP\$ BSA | 34,443 | 0.03% | 12.2 |
| Dedicated Digital 44.736 MBPS 1,418 0.07% 16.0 Dedicated Digital 456 MBPS or Higher Nothing to Report Dedicated Alert Transport Nothing to Report Derived Services 976 0.20% 7.8 | Dedicated Digital 3.152 MBPS | Nothing to Report | | |
| Dedicated Digital 456 MBPS or Higher Dedicated Alert Transport Derived Services Nothing to Report Nothing to Report 0.20% 7.8 | Dedicated Digital 6.312 MBPS | Nothing to Report | | |
| Dedicated Alert Transport Derived Services Nothing to Report 976 0.20% 7.8 | Dedicated Digital 44.736 MBPS | 1,418 | 0.07% | 16.0 |
| Derived Services 976 0.20% 7.8 | Dedicated Digital 456 MBPS or Higher | = - | | |
| | | Nothing to Report | | |
| Dedicated Network Access Link Nothing to Report | | 976 | 0.20% | 7.8 |
| | Dedicated Network Access Link | Nothing to Report | | |

PACIFIC BELL ENHANCED SERVICES FCC CEI / ONA QUARTERLY REPORT Provisioning / Installation Activity Report Period: January - March 2005

| Business Line 70 0.00% 4.7 PBX CENTREX 125 0.80% 4.0 WATS Nothing to Report Mobile Nothing to Report Mobile Nothing to Report Feature Group A Nothing to Report Feature Group A Nothing to Report Feature Group B Nothing to Report Feature Group B Nothing to Report Feature Group B Nothing to Report Feature Group D Nothing to Report Feature Group D Nothing to Report Packet DD Access Line Nothing to Report Packet Synchronous Access Line Nothing to Report Packet Synchronous Access Line Nothing to Report Protection Alarm Nothing to Report Protection Relaying Nothing to Report Protection Relaying Nothing to Report Telegraph Grade 75 Baud Nothing to Report Voice Non-Switched Line Nothing to Report Voice Switched Line Nothing to Report Voice and Tone - Radio Land Line Nothing to Report Voice and Data - SSN Access Tie Trunk Nothing to Report Voice and Data - SSN Access Nothing to Report Voice and Data - SSN Access Nothing to Report Voice and Data - SSN - Intermachine Trunk Nothing to Report Voice and Data - SSN - Intermachine Trunk Nothing to Report Voice and Data - SSN - Intermachine Trunk Nothing to Report Voice and Data - SSN - Intermachine Trunk Nothing to Report Voice and Data - SSN - Intermachine Trunk Nothing to Report Voice and Data - SSN - Intermachine Trunk Nothing to Report Voice and Data - SSN - Intermachine Trunk Nothing to Report Program Audio 200-3500 HZ Nothing to Report Program Audio 200-3500 HZ Nothing to Report Program Audio 100-5000 HZ |
|--|
| CENTREX Nothing to Report Mobile Nothing to Report Mobile Nothing to Report Feature Group A Nothing to Report Feature Group B Feature Group D Nothing to Report Feature Group B Feature Group B Nothing to Report Feature Group B Nothing to Report Feature Group B Nothing to Report Feature Group D Nothing to Report Packet DD Access Line Nothing to Report Packet Synchronous Access Line Packet Asynchronous Access Line Nothing to Report Protection Alarm Nothing to Report Protection Relaying Nothing to Report Protection Relaying Nothing to Report Telegraph Grade 75 Baud Nothing to Report Telegraph Grade 150 Baud Nothing to Report Voice Non-Switched Line Nothing to Report Voice Switched Line Nothing to Report Voice Switched Trunk Nothing to Report Voice Switched Trunk Nothing to Report Voice and Tone - Radio Land Line Nothing to Report Voice and Tone - Radio Land Line Nothing to Report Voice and Data - PSN Access Tie Trunk Nothing to Report Voice and Data - SSN Access Nothing to Report Voice and Data - SSN - Intermachine Trunk Data Extension - Voice Grade Nothing to Report Telephoto and Facsimile Nothing to Report Program Audio 200-3500 HZ Nothing to Report |
| WATS Mobile Nothing to Report Mobile Reature Group A Nothing to Report Feature Group B Nothing to Report Feature Group B Nothing to Report Feature Group B Nothing to Report Feature Group D Nothing to Report Packet DD Access Line Nothing to Report Packet Synchronous Access Line Nothing to Report Packet Synchronous Access Line Nothing to Report Packet Asynchronous Access Line Nothing to Report Protection Alarm Nothing to Report Protection Relaying Nothing to Report Protection Relaying Nothing to Report Telegraph Grade 75 Baud Nothing to Report Telegraph Grade 150 Baud Nothing to Report Voice Non-Switched Line Nothing to Report Voice Switched Line Nothing to Report Voice Switched Trunk Nothing to Report Voice and Tone - Radio Land Line Nothing to Report Voice and Tone - Radio Land Line Nothing to Report Voice and Data - PSN Access Nothing to Report Voice and Data - SSN - Intermachine Trunk Nothing to Report Voice and Data - SSN - Intermachine Trunk Data Extension - Voice Grade Telephoto and Facsimile Nothing to Report Nothing to Report Nothing to Report Voice and Data - SSN - Intermachine Trunk Nothing to Report Protection Relay Voice Grade Nothing to Report |
| Mobile Nothing to Report Feature Group A Nothing to Report Foreign Exchange Nothing to Report Feature Group B Nothing to Report Feature Group D Nothing to Report Packet DD Access Line Nothing to Report Packet Synchronous Access Line Nothing to Report Packet Synchronous Access Line Nothing to Report Packet Asynchronous Access Line Nothing to Report Protection Alarm Nothing to Report Protection Relaying Nothing to Report Protection Relaying Nothing to Report Protegraph Grade 75 Baud Nothing to Report Telegraph Grade 150 Baud Nothing to Report Voice Non-Switched Line Nothing to Report Voice Switched Line Nothing to Report Voice Switched Line Nothing to Report Voice Switched Trunk Nothing to Report Voice and Tone - Radio Land Line Nothing to Report Voice and Tone - Radio Land Line Nothing to Report Voice and Data - PSN Access Tie Trunk Nothing to Report Voice and Data - SSN - Intermachine Trunk Nothing to Report Voice and Data - SSN - Intermachine Trunk Nothing to Report Protection Relay Voice Grade Nothing to Report Protection Relay Voice Grade Nothing to Report Program Audio 200-3500 HZ Nothing to Report |
| Feature Group A Nothing to Report Foreign Exchange Nothing to Report Feature Group B Nothing to Report Feature Group D Nothing to Report Pature Group D Nothing to Report Packet DD Access Line Nothing to Report Packet Synchronous Access Line Nothing to Report Packet Synchronous Access Line Nothing to Report Protection Alarm Nothing to Report Protection Relaying Nothing to Report Voice Switched Line Nothing to Report Voice Switched Line Nothing to Report Voice Switched Trunk Nothing to Report Voice and Tone - Radio Land Line Nothing to Report Voice and Tone - Radio Land Line Nothing to Report Voice and Data - PSN Access Tie Trunk Nothing to Report Voice and Data - SSN - Intermachine Trunk Nothing to Report Voice and Data - SSN - Intermachine Trunk Nothing to Report Voice and Data - SSN - Intermachine Trunk Nothing to Report Protection Relay Voice Grade Nothing to Report Protection Relay Voice Grade Nothing to Report Protection Relay Voice Grade Nothing to Report |
| Foreign Exchange Feature Group B Nothing to Report Feature Group D Nothing to Report Packet DD Access Line Packet DD Access Line Packet Synchronous Access Line Protection Alarm Nothing to Report Protection Relaying Nothing to Report Poster Spand Nothing to Report Protection Relaying Nothing to Report Protection Report Protection Relaying Nothing to Report Protection Report Protection Report Nothing to Report Protection Report Voice Non-Switched Line Nothing to Report Voice Switched Line Nothing to Report Voice Switched Trunk Nothing to Report Voice and Tone - Radio Land Line Nothing to Report Nothing to Report Voice and Data - PSN Access Tie Trunk Nothing to Report Voice and Data - SSN Access Nothing to Report Voice and Data - SSN Access Nothing to Report Voice and Data - SSN - Intermachine Trunk Nothing to Report Protection Relay Voice Grade Nothing to Report Protection Relay Voice Grade Nothing to Report Protection Relay Voice Grade Nothing to Report Nothing to Report Program Audio 200-3500 HZ Nothing to Report |
| Feature Group B Feature Group D Nothing to Report DID Nothing to Report Packet DD Access Line Packet Synchronous Access Line Protection Alarm Protection Relaying Control Circuit Telegraph Grade 75 Baud Nothing to Report Voice Non-Switched Line Voice Switched Line Voice Switched Trunk Voice and Tone - Radio Land Line Data Low Speed Basic Data and Voice Voice and Data - SSN Access Voice Grade Data Protection Relay Voice Grade Telephoto and Facsimile Protection Report Nothing to Report Protection Relay Voice Grade Nothing to Report Nothing to Report Protection Relay Voice Grade Nothing to Report |
| Feature Group D DID Nothing to Report Packet DD Access Line Packet Synchronous Access Line Packet Asynchronous Access Line Protection Alarm Protection Relaying Nothing to Report Protection Report Protection Relaying Nothing to Report Protection Report Protection Relaying Nothing to Report Protection Report Protection Relay Voice Switched Line Nothing to Report Nothing to Report Nothing to Report Protection Report Protection Relay Voice Grade Nothing to Report Nothing to Report Protection Relay Voice Grade Nothing to Report Protection Relay Voice Grade Nothing to Report Nothing to Report Nothing to Report Program Audio 200-3500 HZ Nothing to Report |
| DID Packet DD Access Line Packet Synchronous Access Line Packet Synchronous Access Line Packet Asynchronous Access Line Protection Alarm Protection Relaying Nothing to Report Nothing to Report Protection Relay Notess Nothing to Report Nothing to Report Protection Relay Voice Grade Nothing to Report Protection Relay Voice Grade Nothing to Report Protection Relay Voice Grade Nothing to Report Protection Relay Voice Grade Nothing to Report Nothing to Report Nothing to Report Program Audio 200-3500 HZ Nothing to Report |
| Packet DD Access Line Packet Synchronous Access Line Packet Synchronous Access Line Packet Asynchronous Access Line Protection Alarm Nothing to Report Protection Relaying Nothing to Report Nothing to Report Protection Relay Voice Nothing to Report Protection Relay Voice Grade Nothing to Report Protection Relay Voice Grade Nothing to Report Nothing to Report Protection Relay Voice Grade Nothing to Report Nothing to Report Nothing to Report Program Audio 200-3500 HZ Nothing to Report |
| Packet Synchronous Access Line Packet Asynchronous Access Line Protection Alarm Nothing to Report Protection Relaying Nothing to Report Protection Relaying Nothing to Report Protection Relaying Nothing to Report Control Circuit Nothing to Report Telegraph Grade 75 Baud Nothing to Report Protection Relaying Nothing to Report Nothing to Report Protection Report Nothing to Report Protection Relay Voice Grade Nothing to Report Protection Relay Voice Grade Nothing to Report Protection Relay Voice Grade Nothing to Report Nothing to Report Nothing to Report |
| Packet Asynchronous Access Line Protection Alarm Nothing to Report Protection Relaying Nothing to Report Control Circuit Nothing to Report Telegraph Grade 75 Baud Nothing to Report Telegraph Grade 150 Baud Nothing to Report Voice Non-Switched Line Nothing to Report Voice Switched Line Nothing to Report Voice Switched Trunk Nothing to Report Voice and Tone - Radio Land Line Nothing to Report Data Low Speed Nothing to Report Voice and Data - PSN Access Tie Trunk Nothing to Report Voice and Data - SSN Access Nothing to Report Voice and Data - SSN - Intermachine Trunk Nothing to Report Protection Relay Voice Grade Nothing to Report Protection Relay Voice Grade Nothing to Report Nothing to Report Nothing to Report Program Audio 200-3500 HZ Nothing to Report |
| Protection Alarm Protection Relaying Nothing to Report Control Circuit Nothing to Report Telegraph Grade 75 Baud Nothing to Report Telegraph Grade 150 Baud Nothing to Report Voice Non-Switched Line Nothing to Report Voice Switched Line Nothing to Report Voice Switched Trunk Nothing to Report Voice and Tone - Radio Land Line Nothing to Report Data Low Speed Nothing to Report Voice and Data - PSN Access Tie Trunk Nothing to Report Voice and Data - SSN - Intermachine Trunk Nothing to Report Protection Relay Voice Grade Program Audio 200-3500 HZ Nothing to Report |
| Protection Relaying Control Circuit Nothing to Report Telegraph Grade 75 Baud Nothing to Report Telegraph Grade 150 Baud Nothing to Report Voice Non-Switched Line Nothing to Report Voice Switched Line Nothing to Report Voice Switched Trunk Nothing to Report Voice and Tone - Radio Land Line Nothing to Report Data Low Speed Nothing to Report Voice and Data - PSN Access Tie Trunk Nothing to Report Voice and Data - SSN Access Nothing to Report Voice and Data - SSN - Intermachine Trunk Nothing to Report Protection Relay Voice Grade Nothing to Report Protection Relay Voice Grade Nothing to Report Nothing to Report Report Relephoto and Facsimile Nothing to Report Nothing to Report |
| Control Circuit Telegraph Grade 75 Baud Nothing to Report Telegraph Grade 150 Baud Nothing to Report Voice Non-Switched Line Nothing to Report Voice Switched Line Nothing to Report Voice Switched Trunk Nothing to Report Voice and Tone - Radio Land Line Nothing to Report Data Low Speed Nothing to Report Basic Data and Voice Nothing to Report Voice and Data - PSN Access Tie Trunk Nothing to Report Voice and Data - SSN - Intermachine Trunk Nothing to Report Nothing to Report Voice and Data - SSN - Intermachine Trunk Nothing to Report Protection Relay Voice Grade Nothing to Report Nothing to Report Nothing to Report Protection Relay Voice Grade Nothing to Report |
| Telegraph Grade 75 Baud Nothing to Report Voice Non-Switched Line Nothing to Report Voice Switched Line Nothing to Report Voice Switched Trunk Nothing to Report Voice and Tone - Radio Land Line Nothing to Report Data Low Speed Nothing to Report Basic Data and Voice Nothing to Report Voice and Data - PSN Access Tie Trunk Nothing to Report Voice and Data - SSN Access Nothing to Report Voice and Data - SSN - Intermachine Trunk Data Extension - Voice Grade Protection Relay Voice Grade Nothing to Report Protection Relay Voice Grade Nothing to Report Nothing to Report Nothing to Report Nothing to Report |
| Telegraph Grade 150 Baud Voice Non-Switched Line Voice Switched Line Voice Switched Line Voice Switched Trunk Voice and Tone - Radio Land Line Data Low Speed Basic Data and Voice Voice and Data - PSN Access Tie Trunk Voice and Data - SSN - Intermachine Trunk Data Extension - Voice Grade Protection Relay Voice Grade Program Audio 200-3500 HZ Nothing to Report |
| Voice Non-Switched Line Voice Switched Line Voice Switched Trunk Voice Switched Trunk Voice and Tone - Radio Land Line Nothing to Report Voice and Speed Nothing to Report Nothing to Report Nothing to Report Nothing to Report Voice and Data - PSN Access Tie Trunk Voice and Data - SSN Access Nothing to Report Voice and Data - SSN - Intermachine Trunk Nothing to Report Voice and Data - SSN - Intermachine Trunk Nothing to Report Protection Relay Voice Grade Nothing to Report Nothing to Report Nothing to Report Report Protection Relay Voice Grade Nothing to Report Nothing to Report Nothing to Report Nothing to Report Repor |
| Voice Switched Line Voice Switched Trunk Nothing to Report Voice and Tone - Radio Land Line Nothing to Report Data Low Speed Nothing to Report Basic Data and Voice Nothing to Report Voice and Data - PSN Access Tie Trunk Nothing to Report Voice and Data - SSN Access Nothing to Report Voice and Data - SSN - Intermachine Trunk Nothing to Report Data Extension - Voice Grade Data Nothing to Report Protection Relay Voice Grade Nothing to Report Nothing to Report Nothing to Report Report Report Report Nothing to Report Nothing to Report Nothing to Report Nothing to Report Repo |
| Voice Switched Trunk Voice and Tone - Radio Land Line Data Low Speed Basic Data and Voice Voice and Data - PSN Access Tie Trunk Voice and Data - SSN Access Voice and Data - SSN - Intermachine Trunk Data Extension - Voice Grade Protection Relay Voice Grade Program Audio 200-3500 HZ Nothing to Report |
| Voice and Tone - Radio Land Line Data Low Speed Basic Data and Voice Nothing to Report Nothing to Report Nothing to Report Voice and Data - PSN Access Tie Trunk Nothing to Report Voice and Data - SSN Access Nothing to Report Voice and Data - SSN - Intermachine Trunk Data Extension - Voice Grade Data Protection Relay Voice Grade Telephoto and Facsimile Nothing to Report |
| Data Low Speed Basic Data and Voice Voice and Data - PSN Access Tie Trunk Voice and Data - SSN Access Voice and Data - SSN - Intermachine Trunk Data Extension - Voice Grade Protection Relay Voice Grade Telephoto and Facsimile Program Audio 200-3500 HZ Nothing to Report |
| Basic Data and Voice Voice and Data - PSN Access Tie Trunk Voice and Data - SSN Access Nothing to Report Voice and Data - SSN Access Nothing to Report Voice and Data - SSN - Intermachine Trunk Data Extension - Voice Grade Data Protection Relay Voice Grade Nothing to Report |
| Voice and Data - PSN Access Tie Trunk Voice and Data - SSN Access Nothing to Report Voice and Data - SSN - Intermachine Trunk Nothing to Report Data Extension - Voice Grade Data Nothing to Report Protection Relay Voice Grade Nothing to Report Telephoto and Facsimile Nothing to Report Nothing to Report Nothing to Report Program Audio 200-3500 HZ Nothing to Report |
| Voice and Data - SSN Access Voice and Data - SSN - Intermachine Trunk Nothing to Report |
| Voice and Data - SSN - Intermachine Trunk Data Extension - Voice Grade Data Protection Relay Voice Grade Telephoto and Facsimile Program Audio 200-3500 HZ Nothing to Report Nothing to Report Nothing to Report Nothing to Report |
| Data Extension - Voice Grade Data . Nothing to Report Protection Relay Voice Grade . Nothing to Report Telephoto and Facsimile . Nothing to Report Program Audio 200-3500 HZ . Nothing to Report |
| Protection Relay Voice Grade Telephoto and Facsimile Program Audio 200-3500 HZ Nothing to Report Nothing to Report Nothing to Report |
| Telephoto and Facsimile Program Audio 200-3500 HZ Nothing to Report Nothing to Report |
| Program Audio 200-3500 HZ Nothing to Report |
| |
| Program Audio 100-5000 HZ Nothing to Report |
| <u> </u> |
| Program Audio 50-8000 HZ Nothing to Report |
| Program Audio 50-15000 HZ Nothing to Report |
| TV Channel - One Way 15kHZ Audio Nothing to Report |
| TV Channel - One Way 5kHZ Audio Nothing to Report |
| Digital Voice Circuit Nothing to Report |
| Digital Data-2.4kb/s Nothing to Report |
| Digital Data-4.8kb/s Nothing to Report |
| Digital Data-9.6kb/s Nothing to Report |
| Digital Data-56kb/s Nothing to Report |
| 1.544 MBPS BSA Nothing to Report |
| Dedicated Digital 3.152 MBPS Nothing to Report |
| Dedicated Digital 6.312 MBPS Nothing to Report |
| Dedicated Digital 44.736 MBPS Nothing to Report |
| Dedicated Digital 456 MBPS or Higher Nothing to Report |
| Dedicated Alert Transport Nothing to Report |
| Derived Services Nothing to Report |
| Dedicated Network Access Link Nothing to Report |

NEVADA BELL ALL CUSTOMER (Less Nevada Bell Enhanced Services) FCC CEI / ONA QUARTERLY REPORT Provisioning / Installation Activity Report Period: January - March 2005

| SERVICE | ORDERS | MA | Interval |
|---|-------------------|-------|----------|
| Business Line | 731 | 1.37% | 3.5 |
| PBX | 20 | 0.00% | 8.9 |
| CENTREX | 296 | 7.77% | 2.9 |
| WATS | Nothing to Report | | |
| Mobile | Nothing to Report | | |
| Feature Group A | Nothing to Report | | |
| Foreign Exchange | Nothing to Report | | |
| Feature Group B | Nothing to Report | | |
| Feature Group D | Nothing to Report | | |
| DID | Nothing to Report | | |
| Packet DD Access Line | Nothing to Report | | |
| Packet Synchronous Access Line | Nothing to Report | | |
| Packet Asynchronous Access Line | Nothing to Report | | |
| Protection Alarm | Nothing to Report | | |
| Protection Relaying | Nothing to Report | | |
| Control Circuit | Nothing to Report | | |
| Telegraph Grade 75 Baud | Nothing to Report | | |
| Telegraph Grade 150 Baud | Nothing to Report | | |
| Voice Non-Switched Line | Nothing to Report | | |
| Voice Switched Line | Nothing to Report | | |
| Voice Switched Trunk | Nothing to Report | | |
| Voice and Tone - Radio Land Line | Nothing to Report | | |
| Data Low Speed | Nothing to Report | | |
| Basic Data and Voice | Nothing to Report | | |
| Voice and Data - PSN Access Tie Trunk | Nothing to Report | | |
| Voice and Data - SSN Access | Nothing to Report | | |
| Voice and Data - SSN - Intermachine Trunk | Nothing to Report | | |
| Data Extension - Voice Grade Data | Nothing to Report | | |
| Protection Relay Voice Grade | Nothing to Report | | |
| Telephoto and Facsimile | Nothing to Report | | |
| Program Audio 200-3500 HZ | Nothing to Report | | |
| Program Audio 100-5000 HZ | Nothing to Report | | |
| Program Audio 50-8000 HZ | Nothing to Report | | |
| Program Audio 50-15000 HZ | Nothing to Report | | |
| TV Channel - One Way 15kHZ Audio | Nothing to Report | | |
| TV Channel - One Way 5kHZ Audio | Nothing to Report | | |
| Digital Voice Circuit | Nothing to Report | | |
| Digital Data-2.4kb/s | Nothing to Report | | |
| Digital Data-4.8kb/s | Nothing to Report | | |
| Digital Data-9.6kb/s | Nothing to Report | | |
| Digital Data-56kb/s | Nothing to Report | | |
| 1.544 MBPS BSA | 100 | 0.00% | 7.9 |
| Dedicated Digital 3.152 MBPS | Nothing to Report | | |
| Dedicated Digital 6.312 MBPS | Nothing to Report | | |
| Dedicated Digital 44.736 MBPS | 2 | 0.00% | 8.5 |
| Dedicated Digital 456 MBPS or Higher | Nothing to Report | | |
| Dedicated Alert Transport | Nothing to Report | | |
| Derived Services | Nothing to Report | | |
| Dedicated Network Access Link | Nothing to Report | | |
| | | | |

NEVADA BELL ENHANCED SERVICES

FCC CEI / ONA QUARTERLY REPORT Provisioning / Installation Activity

Report Period: January - March 2005

| SERVICE | ORDERS | MA | Interval |
|---|-------------------|-------|----------|
| Business Line | 2 | 0.00% | 3.5 |
| PBX | Nothing to Report | | |
| CENTREX | 4 | 0.00% | 1.8 |
| WATS | Nothing to Report | | |
| Mobile | Nothing to Report | | |
| Feature Group A | Nothing to Report | | |
| Foreign Exchange | Nothing to Report | | |
| Feature Group B | Nothing to Report | | |
| Feature Group D | Nothing to Report | | |
| DID | Nothing to Report | | |
| Packet DD Access Line | Nothing to Report | | |
| Packet Synchronous Access Line | Nothing to Report | | |
| Packet Asynchronous Access Line | Nothing to Report | | |
| Protection Alarm | Nothing to Report | | |
| Protection Relaying | Nothing to Report | | |
| Control Circuit | Nothing to Report | | |
| Telegraph Grade 75 Baud | Nothing to Report | | |
| Telegraph Grade 150 Baud | Nothing to Report | | |
| Voice Non-Switched Line | Nothing to Report | | |
| Voice Switched Line | Nothing to Report | | |
| Voice Switched Trunk | Nothing to Report | | |
| Voice and Tone - Radio Land Line | Nothing to Report | | . * |
| Data Low Speed | Nothing to Report | | |
| Basic Data and Voice | Nothing to Report | | |
| Voice and Data - PSN Access Tie Trunk | Nothing to Report | | |
| Voice and Data - SSN Access | Nothing to Report | | |
| Voice and Data - SSN - Intermachine Trunk | Nothing to Report | | €. |
| Data Extension - Voice Grade Data | Nothing to Report | | |
| Protection Relay Voice Grade | Nothing to Report | | |
| Telephoto and Facsimile | Nothing to Report | | |
| Program Audio 200-3500 HZ | Nothing to Report | | |
| Program Audio 100-5000 HZ | Nothing to Report | | |
| Program Audio 50-8000 HZ | Nothing to Report | | |
| Program Audio 50-15000 HZ | Nothing to Report | | |
| TV Channel - One Way 15kHZ Audio | Nothing to Report | | |
| TV Channel - One Way 5kHZ Audio | Nothing to Report | | |
| Digital Voice Circuit | Nothing to Report | | |
| Digital Data-2.4kb/s | Nothing to Report | | |
| Digital Data-4.8kb/s | Nothing to Report | | |
| Digital Data-9.6kb/s | Nothing to Report | | |
| Digital Data-56kb/s | Nothing to Report | | |
| 1.544 MBPS BSA | Nothing to Report | | |
| Dedicated Digital 3.152 MBPS | Nothing to Report | | |
| Dedicated Digital 6.312 MBPS | Nothing to Report | | |
| Dedicated Digital 44.736 MBPS | Nothing to Report | | |
| Dedicated Digital 456 MBPS or Higher | Nothing to Report | | |
| Dedicated Alert Transport | Nothing to Report | | |
| Derived Services | Nothing to Report | | |
| Dedicated Network Access Link | Nothing to Report | | |
| | | | |

PACIFIC BELL ALL CUSTOMER (Less Pacific Bell Enhanced Services) FCC CEI / ONA QUARTERLY REPORT Maintenance / Repair Report Period: January - March 2005

| Service | Reports | MA | %MA | Avg-RC |
|---|-------------------|--------|---------|--------|
| Business Line | 114,655 | 13,204 | 11.52% | 46.05 |
| PBX | 3,825 | 1,233 | 32.24% | 22.23 |
| CENTREX | 20,178 | 2,778 | 13.77% | 32.45 |
| WATS | 40 | 10 | 25.00% | 29.19 |
| Mobile | Nothing to report | | | |
| Feature Group A | 11 | 9 | 81.82% | 11.40 |
| Foreign Exchange | 1,134 | 650 | 57.32% | 15.51 |
| Coin | 1,533 | | | 53.79 |
| Feature Group B | . 3 | 0 | 0.00% | 6.11 |
| Feature Group D | 363 | 60 | 16.53% | 25.22 |
| DID | 1,557 | 780 | 50.10% | 6.59 |
| Packet DD Access Line | Nothing to report | | | |
| Packet Synchronous Access Line | Nothing to report | | | |
| Packet Asynchronous Access Line | Nothing to report | | | |
| Protection Alarm | 466 | 186 | 39.91% | 5.20 |
| Protection Relaying | 4 | 2 | 50.00% | 2.09 |
| Control Circuit | 64 | 40 | 62.50% | 11.06 |
| Telegraph Grade 75 Baud | Nothing to report | | | |
| Telegraph Grade 150 Baud | Nothing to report | | | |
| Voice Non-Switched Line | 5 | 2 | 40.00% | 1.49 |
| Voice Switched Line | 150 | 75 | 50.00% | 5.33 |
| Voice Switched Trunk | 13 | 5 | 38.46% | 4.30 |
| Voice and Tone - Radio Land Line | 119 | 71 | 59.66% | 9.03 |
| Data Low Speed | 27 | 10 | 37.04% | 6.28 |
| Basic Data and Voice | 298 | 103 | 34.56% | 3.53 |
| Voice and Data - PSN Access Tie Trunk | 45 | 15 | 33.33% | 2.48 |
| Voice and Data - SSN Access | Nothing to report | | | |
| Voice and Data - SSN - Intermachine Trunk | Nothing to report | | | |
| Data Extension - Voice Grade Data | 13 | 5 | 38.46% | 4.19 |
| Protection Relay Voice Grade | · 1 | 1 | 100.00% | 4.36 |
| Telephoto and Facsimile | Nothing to report | | | |
| Program Audio 200-3500 HZ | Nothing to report | | | |
| Program Audio 100-5000 HZ | 10 | 2 | 20.00% | 3.02 |
| Program Audio 50-8000 HZ | 23 | 7 | 30.43% | 4.40 |
| Program Audio 50-15000 HZ | 47 | 24 | 51.06% | 5.03 |
| TV Channel - One Way 15kHZ Audio | 69 | 26 | 37.68% | 2.21 |
| TV Channel - One Way 5kHZ Audio | Nothing to report | | | |
| Digital Voice Circuit | Nothing to report | | | |
| Digital Data-2.4kb/s | 6 | 4 | 66.67% | 5.25 |
| Digital Data-4.8kb/s | 3 | 1 | 33.33% | 2.26 |
| Digital Data-9.6kb/s | 21 | 6 | 28.57% | 4.01 |
| Digital Data-56kb/s | 2,998 | 951 | 31.72% | 4.01 |
| 1.544 MBPS BSA | 42,937 | 18,257 | 42.52% | 5.29 |
| Dedicated Digital 3.152 MBPS | Nothing to report | | | |
| Dedicated Digital 6.312 MBPS | Nothing to report | | | |
| Dedicated Digital 44.736 MBPS | 1,515 | 491 | 32.41% | 1.44 |
| Dedicated Digital 456 MBPS or Higher | Nothing to report | | | |
| Dedicated Alert Transport | Nothing to report | | | |
| Derived Services | Nothing to report | | | |
| Dedicated Network Access Link | Nothing to report | | | |
| | - ' | | | |

Notes: MA: Missed appointments due to Company reasons

%MA: Missed appointments as a percentage of total number of reports received for the service

PACIFIC BELL ENHANCED SERVICES PROVIDER

FCC CEI / ONA QUARTERLY REPORT Maintenance / Repair

Report Period: January - March 2005

| Service | Reports | MA | %MA | Avg-RC |
|---|--------------------|--------------|--------------------------------|--------|
| Business Line | | | | |
| PBX | Nothing to report | | | |
| CENTREX | 4 | 0 | 0.00% | 8.36 |
| WATS | Nothing to report | | | |
| Mobile | Nothing to report | | | |
| Feature Group A | Nothing to report | | | |
| Foreign Exchange | Nothing to report | | | |
| Coin | 70 | | | 8.70 |
| Feature Group B | Nothing to report | | | |
| Feature Group D | Nothing to report | | | |
| DID | 14 | 8 | 57.14% | 5.05 |
| Packet DD Access Line | Nothing to report | | | |
| Packet Synchronous Access Line | Nothing to report | | | |
| Packet Asynchronous Access Line | Nothing to report | | | |
| Protection Alarm | Nothing to report | | | |
| Protection Relaying | Nothing to report | | | |
| Control Circuit | Nothing to report | | | |
| Telegraph Grade 75 Baud | Nothing to report | | | |
| Telegraph Grade 150 Baud | Nothing to report | | | |
| Voice Non-Switched Line | Nothing to report | | | |
| Voice Switched Line | Nothing to report | | | |
| Voice Switched Trunk | Nothing to report | | | |
| Voice and Tone - Radio Land Line | Nothing to report | | | |
| Data Low Speed | Nothing to report | | * | |
| Basic Data and Voice | Nothing to report | | | |
| Voice and Data - PSN Access Tie Trunk | Nothing to report | ÷ | | 4 |
| Voice and Data - SSN Access | Nothing to report | | | |
| Voice and Data - SSN - Intermachine Trunk | Nothing to report | | | - |
| Data Extension - Voice Grade Data | Nothing to report | | | |
| Protection Relay Voice Grade | Nothing to report | | | |
| Telephoto and Facsimile | Nothing to report | * | | |
| Program Audio 200-3500 HZ | Nothing to report | | | |
| Program Audio 100-5000 HZ | Nothing to report | | | |
| Program Audio 50-8000 HZ | Nothing to report | | | |
| Program Audio 50-15000 HZ | Nothing to report | | | |
| TV Channel - One Way 15kHZ Audio | Nothing to report | | | |
| TV Channel - One Way 5kHZ Audio | Nothing to report | | | |
| Digital Voice Circuit | Nothing to report | | | |
| Digital Data-2.4kb/s | Nothing to report | | | |
| Digital Data-4.8kb/s | Nothing to report | | | |
| Digital Data-9.6kb/s | Nothing to report | | | |
| Digital Data-56kb/s | 1 | 0 | 0.00% | 4.43 |
| 1.544 MBPS BSA | 27 | 12 | 44.44% | 1.25 |
| Dedicated Digital 3.152 MBPS | Nothing to report | | | |
| Dedicated Digital 6.312 MBPS | Nothing to report | | | |
| Dedicated Digital 44.736 MBPS | 3 | 2 | 66.67% | 10.30 |
| Dedicated Digital 456 MBPS or Higher | Nothing to report | - | + + · - · · · · · · | |
| Dedicated Alert Transport | Nothing to report | | | |
| Derived Services | Nothing to report | | | |
| Dedicated Network Access Link | Nothing to report | | | |
| Dodinated Hottrollt / tooobb Ellitt | transmig to report | | | |

Notes: MA: Missed appointments due to Company reasons

%MA: Missed appointments as a percentage of total number of reports received for the service

NEVADA BELL ALL CUSTOMER (Less Nevada Bell Enhanced Services)

FCC CEI / ONA QUARTERLY REPORT Maintenance / Repair

Report Period: January - March 2005

| Service | Reports | MA | %MA | Avg-RC |
|---|--|----|-------|--------|
| Business Line | 763 | 56 | 7.34% | 15.11 |
| PBX | 20 | 1 | 5.00% | 14.06 |
| CENTREX | 732 | 30 | 4.10% | 8.41 |
| WATS | Nothing to report | | | |
| Mobile | Nothing to report | | | |
| Feature Group A | Nothing to report | | | |
| Foreign Exchange | Nothing to report | | | |
| Coin | 25 | | | 8.39 |
| Feature Group B | Nothing to report | | | |
| Feature Group D | Nothing to report | | | |
| DID | Nothing to report | | | |
| Packet DD Access Line | Nothing to report | | | |
| Packet Synchronous Access Line | Nothing to report | | | |
| Packet Asynchronous Access Line | Nothing to report | | | |
| Protection Alarm | Nothing to report | | | |
| Protection Relaying | Nothing to report | | | |
| Control Circuit | Nothing to report | | | |
| Telegraph Grade 75 Baud | Nothing to report | | | |
| Telegraph Grade 150 Baud | Nothing to report | | | |
| Voice Non-Switched Line | Nothing to report | | | |
| Voice Switched Line | Nothing to report | | | |
| Voice Switched Trunk | Nothing to report | | | |
| Voice and Tone - Radio Land Line | Nothing to report | | | |
| Data Low Speed | Nothing to report | | | |
| Basic Data and Voice | Nothing to report | | | - |
| Voice and Data - PSN Access Tie Trunk | Nothing to report | | | |
| Voice and Data - SSN Access | Nothing to report | • | | 44. |
| Voice and Data - SSN - Intermachine Trunk | Nothing to report | | * | |
| Data Extension - Voice Grade Data | Nothing to report | | | |
| Protection Relay Voice Grade | Nothing to report | | | |
| Telephoto and Facsimile | Nothing to report | | | |
| Program Audio 200-3500 HZ | Nothing to report | | | |
| Program Audio 100-5000 HZ | Nothing to report | | | |
| Program Audio 50-8000 HZ | Nothing to report | | | |
| Program Audio 50-15000 HZ | Nothing to report | | | |
| TV Channel - One Way 15kHZ Audio | Nothing to report | | | |
| TV Channel - One Way 5kHZ Audio | Nothing to report | | | |
| Digital Voice Circuit | Nothing to report | | | |
| Digital Data-2.4kb/s | Nothing to report | | | |
| Digital Data-4.8kb/s | Nothing to report | | | |
| Digital Data-9.6kb/s | Nothing to report Nothing to report | | | |
| Digital Data-56kb/s | Nothing to report | | | |
| 1.544 MBPS BSA | - ' | | | |
| Dedicated Digital 3.152 MBPS | Nothing to report Nothing to report | | | |
| Dedicated Digital 6.312 MBPS | = : | | | |
| Dedicated Digital 44.736 MBPS or Higher | Nothing to report Nothing to report | | | |
| Dedicated Digital 456 MBPS or Higher | Nothing to report | | | |
| Dedicated Alert Transport | | | | |
| Derived Services | Nothing to report Nothing to report | | | |
| Dedicated Network Access Link | Notining to report | | | |
| | | | | |

Notes: MA: Missed appointments due to Company reasons

%MA: Missed appointments as a percentage of total number of reports received for the service

NEVADA BELL ENHANCED SERVICES PROVIDER

FCC CEI / ONA QUARTERLY REPORT Maintenance / Repair

Report Period: January - March 2005

| Carrier | D 4. | ••• | 0/884 | |
|---|-------------------|-----|-------|--------|
| Service | Reports | MA | %MA | Avg-RC |
| Business Line | Nothing to report | | | |
| PBX | Nothing to report | | | |
| CENTREX | Nothing to report | | | |
| WATS | Nothing to report | | | |
| Mobile | Nothing to report | | | |
| Feature Group A | Nothing to report | | | |
| Foreign Exchange | Nothing to report | | | |
| Coin | Nothing to report | | | |
| Feature Group B | Nothing to report | | | |
| Feature Group D | Nothing to report | | | |
| DID | Nothing to report | | | |
| Packet DD Access Line | Nothing to report | | | |
| Packet Synchronous Access Line | Nothing to report | | | |
| Packet Asynchronous Access Line | Nothing to report | | | |
| Protection Alarm | Nothing to report | | | |
| Protection Relaying | Nothing to report | | | |
| Control Circuit | Nothing to report | | | |
| Telegraph Grade 75 Baud | Nothing to report | | | |
| Telegraph Grade 150 Baud | Nothing to report | | | |
| Voice Non-Switched Line | Nothing to report | | | |
| Voice Switched Line | Nothing to report | | | |
| Voice Switched Trunk | Nothing to report | | | |
| Voice and Tone - Radio Land Line | Nothing to report | | | |
| Data Low Speed | Nothing to report | | | |
| Basic Data and Voice | Nothing to report | | | |
| Voice and Data - PSN Access Tie Trunk | Nothing to report | | | 1 1 1 |
| Voice and Data - SSN Access | Nothing to report | • | | |
| Voice and Data - SSN - Intermachine Trunk | Nothing to report | | | * 4 |
| Data Extension - Voice Grade Data | Nothing to report | | | |
| Protection Relay Voice Grade | Nothing to report | | | |
| Telephoto and Facsimile | Nothing to report | | | 4. 44 |
| Program Audio 200-3500 HZ | Nothing to report | | | |
| Program Audio 100-5000 HZ | Nothing to report | | | |
| Program Audio 50-8000 HZ | Nothing to report | | | |
| Program Audio 50-15000 HZ | Nothing to report | | | |
| TV Channel - One Way 15kHZ Audio | Nothing to report | | | |
| TV Channel - One Way 5kHZ Audio | Nothing to report | | | |
| Digital Voice Circuit | Nothing to report | | | |
| Digital Data-2.4kb/s | Nothing to report | | | |
| Digital Data-4.8kb/s | Nothing to report | | | |
| Digital Data-9.6kb/s | Nothing to report | | | |
| Digital Data-56kb/s | Nothing to report | | | |
| 1.544 MBPS BSA | Nothing to report | | | |
| Dedicated Digital 3.152 MBPS | Nothing to report | | | |
| Dedicated Digital 6.312 MBPS | Nothing to report | | | |
| Dedicated Digital 44.736 MBPS | Nothing to report | | | |
| Dedicated Digital 456 MBPS or Higher | Nothing to report | | | |
| Dedicated Alert Transport | Nothing to report | | | |
| Derived Services | Nothing to report | | | |
| Dedicated Network Access Link | Nothing to report | | | |
| | • | | | |

Notes: MA: Missed appointments due to Company reasons

%MA: Missed appointments as a percentage of total number of reports received for the service

PACIFIC BELL ALL CUSTOMER (Less Pacific Bell Enhanced Services) FCC CEI / ONA QUARTERLY REPORT Provisioning / Installation Activity Report Period: January - March 2005

| SERVICE | ORDERS | MA | Interval |
|---|-------------------|-------|----------|
| Business Line | 290,031 | 0.83% | 2.3 |
| PBX | 11,306 | 0.60% | 8.4 |
| CENTREX | 48,815 | 0.58% | 3.5 |
| WATS | 876 | 4.22% | 2.7 |
| Mobile | Nothing to Report | | |
| Feature Group A | 26 | 3.85% | 4.8 |
| Foreign Exchange | Nothing to Report | | |
| Feature Group B | 25 | 0.00% | 22.2 |
| Feature Group D | 3,005 | 0.00% | 22.4 |
| DID | Nothing to Report | | |
| Packet DD Access Line | Nothing to Report | | |
| Packet Synchronous Access Line | Nothing to Report | | |
| Packet Asynchronous Access Line | Nothing to Report | | |
| Protection Alarm | 43 | 0.00% | 6.5 |
| Protection Relaying | 11 | 0.00% | 5.2 |
| Control Circuit | 14 | 0.00% | 5.3 |
| Telegraph Grade 75 Baud | Nothing to Report | | |
| Telegraph Grade 150 Baud | Nothing to Report | | |
| Voice Non-Switched Line | Nothing to Report | | |
| Voice Switched Line | 273 | 0.00% | 12.9 |
| Voice Switched Trunk | 26 | 0.00% | 11.3 |
| Voice and Tone - Radio Land Line | 60 | 0.00% | 6.7 |
| Data Low Speed | 26 | 0.00% | 6.2 |
| Basic Data and Voice | 157: , _ | 0.00% | 12.3 |
| . Voice and Data - PSN Access Tie Trunk | 27 | 0.00% | 12.8 |
| Voice and Data - SSN Access | 5 | 0.00% | 8.2 |
| Voice and Data - SSN - Intermachine Trunk | Nothing to Report | | |
| Data Extension - Voice Grade Data | . 1 | 0.00% | 7.0 |
| Protection Relay Voice Grade | Nothing to Report | | |
| Telephoto and Facsimile | Nothing to Report | | |
| Program Audio 200-3500 HZ | Nothing to Report | | |
| Program Audio 100-5000 HZ | 4 | 0.00% | 9.3 |
| Program Audio 50-8000 HZ | 14 | 0.00% | 8.0 |
| Program Audio 50-15000 HZ | 30 | 0.00% | 7.9 |
| TV Channel - One Way 15kHZ Audio | 336 | 0.00% | 16.8 |
| TV Channel - One Way 5kHZ Audio | Nothing to Report | | |
| Digital Voice Circuit | Nothing to Report | | |
| Digital Data-2.4kb/s | 4 | 0.00% | 17.0 |
| Digital Data-4.8kb/s | 2 | 0.00% | 22.0 |
| Digital Data-9.6kb/s | 61 | 0.00% | 8.9 |
| Digital Data-56kb/s | 2,659 | 0.08% | 11.6 |
| 1.544 MBPS BSA | 34,443 | 0.03% | 12.2 |
| Dedicated Digital 3.152 MBPS | Nothing to Report | | |
| Dedicated Digital 6.312 MBPS | Nothing to Report | | |
| Dedicated Digital 44.736 MBPS | 1,418 | 0.07% | 16.0 |
| Dedicated Digital 456 MBPS or Higher | Nothing to Report | | |
| Dedicated Alert Transport | Nothing to Report | | |
| Derived Services | 976 | 0.20% | 7.8 |
| Dedicated Network Access Link | Nothing to Report | | |

Notes: MA: Missed appointments due to Company reasons

Intervals: Taken Date to Due Date intervals in business days

PACIFIC BELL ENHANCED SERVICES FCC CEI / ONA QUARTERLY REPORT Provisioning / Installation Activity Report Period: January - March 2005

| SERVICE | ORDERS | MA | Interval |
|---|-------------------|-------|----------|
| Business Line | 70 | 0.00% | 4.7 |
| PBX | Nothing to Report | | |
| CENTREX | 125 | 0.80% | 4.0 |
| WATS | Nothing to Report | | |
| Mobile | Nothing to Report | | |
| Feature Group A | Nothing to Report | | |
| Foreign Exchange | Nothing to Report | | |
| Feature Group B | Nothing to Report | | |
| Feature Group D | Nothing to Report | | |
| DID | Nothing to Report | | |
| Packet DD Access Line | Nothing to Report | | |
| Packet Synchronous Access Line | Nothing to Report | | |
| Packet Asynchronous Access Line | Nothing to Report | | |
| Protection Alarm | Nothing to Report | | |
| Protection Relaying | Nothing to Report | | |
| Control Circuit | Nothing to Report | | |
| Telegraph Grade 75 Baud | Nothing to Report | | |
| Telegraph Grade 150 Baud | Nothing to Report | | |
| Voice Non-Switched Line | Nothing to Report | | |
| Voice Switched Line | Nothing to Report | | |
| Voice Switched Trunk | Nothing to Report | | |
| Voice and Tone - Radio Land Line | Nothing to Report | | |
| Data Low Speed | Nothing to Report | | |
| Basic Data and Voice | Nothing to Report | | |
| Voice and Data - PSN Access Tie Trunk | Nothing to Report | | |
| Voice and Data - SSN Access | Nothing to Report | • | |
| Voice and Data - SSN - Intermachine Trunk | Nothing to Report | | |
| Data Extension - Voice Grade Data | Nothing to Report | | |
| Protection Relay Voice Grade | Nothing to Report | | |
| Telephoto and Facsimile | Nothing to Report | | |
| Program Audio 200-3500 HZ | Nothing to Report | | |
| Program Audio 100-5000 HZ | Nothing to Report | | |
| Program Audio 50-8000 HZ | Nothing to Report | | |
| Program Audio 50-15000 HZ | Nothing to Report | | |
| TV Channel - One Way 15kHZ Audio | Nothing to Report | | |
| TV Channel - One Way 5kHZ Audio | Nothing to Report | | |
| Digital Voice Circuit | Nothing to Report | | |
| Digital Data-2.4kb/s | Nothing to Report | | |
| Digital Data-4.8kb/s | Nothing to Report | | |
| Digital Data-9.6kb/s | Nothing to Report | | |
| Digital Data-56kb/s | Nothing to Report | | |
| 1.544 MBPS BSA | Nothing to Report | | |
| Dedicated Digital 3.152 MBPS | Nothing to Report | | |
| Dedicated Digital 6.312 MBPS | Nothing to Report | | |
| Dedicated Digital 44.736 MBPS | Nothing to Report | | |
| Dedicated Digital 456 MBPS or Higher | Nothing to Report | | |
| Dedicated Alert Transport | Nothing to Report | | |
| Derived Services | Nothing to Report | | |
| Dedicated Network Access Link | Nothing to Report | | |
| | | | |

NEVADA BELL ALL CUSTOMER (Less Nevada Bell Enhanced Services) FCC CEI / ONA QUARTERLY REPORT Provisioning / Installation Activity Report Period: January - March 2005

| SERVICE | ORDERS | MA | Interval |
|---|-------------------|-------|---|
| Business Line | 731 | 1.37% | 3.5 |
| PBX | 20 | 0.00% | 8.9 |
| CENTREX | 296 | 7.77% | 2.9 |
| WATS | Nothing to Report | | |
| Mobile | Nothing to Report | | |
| Feature Group A | Nothing to Report | | |
| Foreign Exchange | Nothing to Report | | |
| Feature Group B | Nothing to Report | | |
| Feature Group D | Nothing to Report | | |
| DID | Nothing to Report | | |
| Packet DD Access Line | Nothing to Report | | |
| Packet Synchronous Access Line | Nothing to Report | | |
| Packet Asynchronous Access Line | Nothing to Report | | |
| Protection Alarm | Nothing to Report | | |
| Protection Relaying | Nothing to Report | | |
| Control Circuit | Nothing to Report | | |
| Telegraph Grade 75 Baud | Nothing to Report | | |
| Telegraph Grade 150 Baud | Nothing to Report | | |
| Voice Non-Switched Line | Nothing to Report | | |
| Voice Switched Line | Nothing to Report | | |
| Voice Switched Trunk | Nothing to Report | | |
| Voice and Tone - Radio Land Line | Nothing to Report | | |
| Data Low Speed | Nothing to Report | | $\mathcal{L}_{\mathcal{A}} = \mathcal{L}_{\mathcal{A}} = \mathcal{L}_{\mathcal{A}}$ |
| Basic Data and Voice | Nothing to Report | | |
| Voice and Data - PSN Access Tie Trunk | Nothing to Report | | |
| Voice and Data - SSN Access | Nothing to Report | | • |
| Voice and Data - SSN - Intermachine Trunk | Nothing to Report | | |
| Data Extension - Voice Grade Data | Nothing to Report | | |
| Protection Relay Voice Grade | Nothing to Report | | |
| Telephoto and Facsimile | Nothing to Report | | |
| Program Audio 200-3500 HZ | Nothing to Report | | |
| Program Audio 100-5000 HZ | Nothing to Report | | |
| Program Audio 50-8000 HZ | Nothing to Report | | |
| Program Audio 50-15000 HZ | Nothing to Report | | |
| TV Channel - One Way 15kHZ Audio | Nothing to Report | | |
| TV Channel - One Way 5kHZ Audio | Nothing to Report | | |
| Digital Voice Circuit | Nothing to Report | | |
| Digital Data-2.4kb/s | Nothing to Report | | |
| Digital Data-4.8kb/s | Nothing to Report | | |
| Digital Data-9.6kb/s | Nothing to Report | | |
| Digital Data-56kb/s | Nothing to Report | | |
| 1.544 MBPS BSA | 100 | 0.00% | 7.9 |
| Dedicated Digital 3.152 MBPS | Nothing to Report | | |
| Dedicated Digital 6.312 MBPS | Nothing to Report | | |
| Dedicated Digital 44.736 MBPS | 2 | 0.00% | 8.5 |
| Dedicated Digital 456 MBPS or Higher | Nothing to Report | | |
| Dedicated Alert Transport | Nothing to Report | | |
| Derived Services | Nothing to Report | | |
| Dedicated Network Access Link | Nothing to Report | | |
| | | | |

Notes: MA: Missed appointments due to Company reasons

Intervals: Taken Date to Due Date intervals in business days

NEVADA BELL ENHANCED SERVICES FCC CEI / ONA QUARTERLY REPORT Provisioning / Installation Activity

Report Period: January - March 2005

| | SERVICE | ORDERS | MA | Interval |
|---|---|-------------------|-------|----------|
| | Business Line | 2 | 0.00% | 3.5 |
| | PBX | Nothing to Report | | |
| | CENTREX | 4 | 0.00% | 1.8 |
| | WATS | Nothing to Report | | |
| | Mobile | Nothing to Report | | |
| | Feature Group A | Nothing to Report | | |
| | Foreign Exchange | Nothing to Report | | |
| | Feature Group B | Nothing to Report | | |
| | Feature Group D | Nothing to Report | | |
| | DID | Nothing to Report | | |
| | Packet DD Access Line | Nothing to Report | | • |
| | Packet Synchronous Access Line | Nothing to Report | | |
| | Packet Asynchronous Access Line | Nothing to Report | | |
| | Protection Alarm | Nothing to Report | | |
| | Protection Relaying | Nothing to Report | | |
| | Control Circuit | Nothing to Report | | |
| | Telegraph Grade 75 Baud | Nothing to Report | | |
| | Telegraph Grade 150 Baud | Nothing to Report | | |
| | Voice Non-Switched Line | Nothing to Report | | |
| | Voice Switched Line | Nothing to Report | \$ | |
| | Voice Switched Trunk | Nothing to Report | | |
| | Voice and Tone - Radio Land Line | Nothing to Report | | ·=· |
| | Data Low Speed | Nothing to Report | | |
| | Basic Data and Voice | Nothing to Report | , | |
| · | Voice and Data - PSN Access Tie Trunk | Nothing to Report | • | |
| | Voice and Data - SSN Access | Nothing to Report | | |
| | Voice and Data - SSN - Intermachine Trunk | Nothing to Report | | |
| | Data Extension - Voice Grade Data | Nothing to Report | | |
| | Protection Relay Voice Grade | Nothing to Report | | |
| | Telephoto and Facsimile | Nothing to Report | | |
| | Program Audio 200-3500 HZ | Nothing to Report | | |
| | Program Audio 100-5000 HZ | Nothing to Report | | |
| | Program Audio 50-8000 HZ | Nothing to Report | | |
| | Program Audio 50-15000 HZ | Nothing to Report | | |
| | TV Channel - One Way 15kHZ Audio | Nothing to Report | | |
| | TV Channel - One Way 5kHZ Audio | Nothing to Report | | |
| | Digital Voice Circuit | Nothing to Report | | |
| | Digital Data-2.4kb/s | Nothing to Report | | |
| | Digital Data-4.8kb/s | Nothing to Report | | |
| | Digital Data-9.6kb/s | Nothing to Report | | |
| | Digital Data-56kb/s | Nothing to Report | | |
| | 1.544 MBPS BSA | Nothing to Report | | |
| | Dedicated Digital 3.152 MBPS | Nothing to Report | | |
| | Dedicated Digital 6.312 MBPS | Nothing to Report | | |
| | Dedicated Digital 44.736 MBPS | Nothing to Report | | |
| | Dedicated Digital 456 MBPS or Higher | Nothing to Report | | |
| | Dedicated Alert Transport | Nothing to Report | | |
| | Derived Services | Nothing to Report | | |
| | Dedicated Network Access Link | Nothing to Report | | |
| | | | | |

PACIFIC BELL ALL CUSTOMER (Less Pacific Bell Enhanced Services)

FCC CEI / ONA QUARTERLY REPORT Maintenance / Repair

Report Period: January - March 2005

| Service | Reports | MA | %MA | Avg-RC |
|--|-------------------|--------|----------|--------|
| Business Line | 114,655 | 13,204 | 11.52% | 46.05 |
| PBX | 3,825 | 1,233 | 32.24% | 22.23 |
| CENTREX | 20,178 | 2,778 | 13.77% | 32.45 |
| WATS | 40 | 10 | 25.00% | 29.19 |
| Mobile | Nothing to report | 10 | 25.0070 | 29.19 |
| Feature Group A | 11 | 9 | 81.82% | 11.40 |
| Foreign Exchange | 1,134 | 650 | 57.32% | 15.51 |
| Coin | 1,533 | 000 | 01.0270 | 53.79 |
| Feature Group B | 3 | 0 | 0.00% | 6.11 |
| Feature Group D | 363 | 60 | 16.53% | 25.22 |
| DID | 1,557 | 780 | 50.10% | 6.59 |
| Packet DD Access Line | Nothing to report | | 00.1075 | 0.00 |
| Packet Synchronous Access Line | Nothing to report | | | |
| Packet Asynchronous Access Line | Nothing to report | | | |
| Protection Alarm | 466 | 186 | 39.91% | 5.20 |
| Protection Relaying | 4 | 2 | 50.00% | 2.09 |
| Control Circuit | 64 | 40 | 62.50% | 11.06 |
| Telegraph Grade 75 Baud | Nothing to report | | | |
| Telegraph Grade 150 Baud | Nothing to report | - | | |
| Voice Non-Switched Line | 5 | 2 | 40.00% | 1.49 |
| Voice Switched Line | 150 | 75 | 50.00% | 5.33 |
| Voice Switched Trunk | 13 | 5 | 38.46% | 4.30 |
| Voice and Tone - Radio Land Line | 119 | 71 | 59.66% | 9.03 |
| Data Low Speed | 27 | 10 | 37.04% | 6.28 |
| Basic Data and Voice | 298 | 103 | 34.56% | 3.53 |
| Voice and Data - PSN Access Tie Trunk | 45 | 15 | 33.33% | 2.48 |
| Voice and Data - SSN Access | Nothing to report | | | - |
| Voice and Data - SSN - Intermachine Trunk | Nothing to report | | | |
| Data Extension - Voice Grade Data | 13 | 5 | 38.46% | 4.19 |
| Protection Relay Voice Grade | 1 | 1 | 100.00% | 4.36 |
| Telephoto and Facsimile | Nothing to report | | | |
| Program Audio 200-3500 HZ | Nothing to report | _ | | |
| Program Audio 100-5000 HZ | 10 | 2 | 20.00% | 3.02 |
| Program Audio 50-8000 HZ | 23 | 7 | 30.43% | 4.40 |
| Program Audio 50-15000 HZ | 47 | 24 | 51.06% | 5.03 |
| TV Channel - One Way 15kHZ Audio | 69 | 26 | 37.68% | 2.21 |
| TV Channel - One Way 5kHZ Audio | Nothing to report | | | |
| Digital Voice Circuit | Nothing to report | 4 | 66.67% | 5.25 |
| Digital Data-2.4kb/s | 6 3 | 4 1 | 33.33% | 2.26 |
| Digital Data 9 6kb/s | 21 | 6 | 28.57% | 4.01 |
| Digital Data-9.6kb/s Digital Data-56kb/s | 2,998 | 951 | 31.72% | 4.01 |
| 1.544 MBPS BSA | 42,937 | 18,257 | 42.52% | 5.29 |
| Dedicated Digital 3.152 MBPS | Nothing to report | 10,207 | 12.02 /0 | 0.20 |
| Dedicated Digital 6.312 MBPS | Nothing to report | | | |
| Dedicated Digital 44.736 MBPS | 1,515 | 491 | 32,41% | 1.44 |
| Dedicated Digital 456 MBPS or Higher | Nothing to report | 101 | 3=1170 | 1. • • |
| Dedicated Digital 456 MBPS of Higher Dedicated Alert Transport | Nothing to report | | | |
| Derived Services | Nothing to report | | | |
| Dedicated Network Access Link | Nothing to report | | | |
| and a construction of the state | , J | | | |

Notes: MA: Missed appointments due to Company reasons

%MA: Missed appointments as a percentage of total number of reports received for the service

PACIFIC BELL ENHANCED SERVICES PROVIDER

FCC CEI / ONA QUARTERLY REPORT Maintenance / Repair

Report Period: January - March 2005

| Service | Reports | MA | %MA | Avg-RC |
|--|-------------------|-----|----------|---------|
| Business Line | reports | 464 | 701011-1 | Aigillo |
| PBX | Nothing to report | | | |
| CENTREX | 4 | 0 | 0.00% | 8.36 |
| WATS | Nothing to report | J | 0.0070 | . 0.00 |
| Mobile | Nothing to report | | | |
| Feature Group A | Nothing to report | | | |
| Foreign Exchange | Nothing to report | | | |
| Coin | 70 | | | 8.70 |
| Feature Group B | Nothing to report | | | 0.70 |
| Feature Group D | Nothing to report | | | |
| DID | 14 | 8 | 57.14% | 5.05 |
| Packet DD Access Line | Nothing to report | Ū | 37.1470 | 3.00 |
| Packet Synchronous Access Line | Nothing to report | | | |
| Packet Asynchronous Access Line | Nothing to report | | | |
| Protection Alarm | Nothing to report | | | |
| Protection Relaying | Nothing to report | | | |
| Control Circuit | Nothing to report | | | |
| | Nothing to report | | | |
| Telegraph Grade 75 Baud Telegraph Grade 150 Baud | Nothing to report | | | |
| Voice Non-Switched Line | Nothing to report | | | . : |
| Voice Switched Line | Nothing to report | - | | |
| Voice Switched Trunk | Nothing to report | | | |
| Voice and Tone - Radio Land Line | Nothing to report | ÷ | | |
| Data Low Speed | Nothing to report | | | |
| Basic Data and Voice | Nothing to report | | | |
| Voice and Data - PSN Access Tie Trunk | Nothing to report | | | |
| Voice and Data - PSN Access Tie Trulk Voice and Data - SSN Access | Nothing to report | | • | |
| Voice and Data - SSN - Intermachine Trunk | Nothing to report | | | |
| Data Extension - Voice Grade Data | Nothing to report | | | |
| — | Nothing to report | | | • |
| Protection Relay Voice Grade Telephoto and Facsimile | Nothing to report | | | |
| Program Audio 200-3500 HZ | Nothing to report | | | |
| Program Audio 200-5500 HZ | Nothing to report | | | |
| Program Audio 50-8000 HZ | Nothing to report | | | |
| Program Audio 50-0000 HZ | Nothing to report | | | |
| TV Channel - One Way 15kHZ Audio | Nothing to report | | | |
| TV Channel - One Way 5kHZ Audio | Nothing to report | | | |
| Digital Voice Circuit | Nothing to report | | | |
| Digital Data-2.4kb/s | Nothing to report | | | |
| Digital Data-4.8kb/s | Nothing to report | | | |
| Digital Data-9.6kb/s | Nothing to report | | | |
| Digital Data-56kb/s | 1 | 0 | 0.00% | 4.43 |
| 1.544 MBPS BSA | 27 | 12 | 44.44% | 1.25 |
| Dedicated Digital 3.152 MBPS | Nothing to report | | 71.770 | 1.25 |
| Dedicated Digital 6.312 MBPS | Nothing to report | | | |
| | 3 | 2 | 66.67% | 10.30 |
| Dedicated Digital 44.736 MBPS Dedicated Digital 456 MBPS or Higher | Nothing to report | _ | 00.07 /0 | .0.00 |
| | Nothing to report | | | |
| Dedicated Alert Transport | Nothing to report | | | |
| Derived Services | Nothing to report | | | |
| Dedicated Network Access Link | Nothing to report | | | |

Notes: MA: Missed appointments due to Company reasons

%MA: Missed appointments as a percentage of total number of reports received for the service

NEVADA BELL ALL CUSTOMER (Less Nevada Bell Enhanced Services) FCC CEI / ONA QUARTERLY REPORT Maintenance / Repair

Report Period: January - March 2005

| | Service Business Line PBX | Reports 763 20 | MA 56 1 | %MA 7.34% 5.00% | Avg-RC 15.11 14.06 |
|----|--|--|---|------------------------------|--------------------------|
| | CENTREX | 732 | 30 | 4.10% | 8.41 |
| | WATS | Nothing to report | | | |
| | Mobile | Nothing to report | | | |
| | Feature Group A | Nothing to report | | | |
| | Foreign Exchange | Nothing to report | | | |
| | Coin | 25 | | | 8.39 |
| | Feature Group B | Nothing to report | | | |
| | Feature Group D | Nothing to report | | | |
| | DID | Nothing to report | | | |
| | Packet DD Access Line | Nothing to report | | | |
| | Packet Synchronous Access Line | Nothing to report | | | |
| | Packet Asynchronous Access Line | Nothing to report | | | |
| | Protection Alarm | Nothing to report | | | |
| | Protection Relaying | Nothing to report | | | |
| | Control Circuit | Nothing to report | | | |
| | Telegraph Grade 75 Baud | Nothing to report | | | |
| | Telegraph Grade 150 Baud | Nothing to report | | | |
| | Voice Non-Switched Line | Nothing to report | | | |
| | Voice Switched Line | Nothing to report | | | |
| | Voice Switched Trunk | Nothing to report | | | |
| | Voice and Tone - Radio Land Line | Nothing to report | | | |
| ٠. | Data Low Speed | Nothing to report | a contract of the contract of | | |
| | Basic Data and Voice | Nothing to report | | | |
| | Voice and Data - PSN Access Tie Trunk | Nothing to report Nothing to report | | | |
| | Voice and Data - SSN Access Voice and Data - SSN - Intermachine Trunk | Nothing to report | | | |
| | Data Extension - Voice Grade Data | Nothing to report | | | |
| | Protection Relay Voice Grade | Nothing to report | | | |
| | Telephoto and Facsimile | Nothing to report | | • | |
| | Program Audio 200-3500 HZ | Nothing to report | | | |
| | Program Audio 100-5000 HZ | Nothing to report | | | |
| | Program Audio 50-8000 HZ | Nothing to report | | | |
| | Program Audio 50-15000 HZ | Nothing to report | | | |
| | TV Channel - One Way 15kHZ Audio | Nothing to report | | | |
| | TV Channel - One Way 5kHZ Audio | Nothing to report | | | |
| | Digital Voice Circuit | Nothing to report | | | |
| | Digital Data-2.4kb/s | Nothing to report | | | |
| | Digital Data-4.8kb/s | Nothing to report | | | |
| | Digital Data-9.6kb/s | Nothing to report | | | |
| | Digital Data-56kb/s | Nothing to report | | | |
| | 1.544 MBPS BSA | Nothing to report | | | |
| | Dedicated Digital 3.152 MBPS | Nothing to report | | | |
| | Dedicated Digital 6.312 MBPS | Nothing to report | | | |
| | Dedicated Digital 44.736 MBPS | Nothing to report | | | |
| | Dedicated Digital 456 MBPS or Higher | Nothing to report | | | |
| | Dedicated Alert Transport | Nothing to report | | | |
| | Derived Services | Nothing to report | | | |
| | Dedicated Network Access Link | Nothing to report | | | |
| | | | | | |

Notes: MA: Missed appointments due to Company reasons

%MA: Missed appointments as a percentage of total number of reports received for the service

NEVADA BELL ENHANCED SERVICES PROVIDER

FCC CEI / ONA QUARTERLY REPORT Maintenance / Repair

Report Period: January - March 2005

| Service | Reports | MA | %MA | Avg-RC |
|---|-------------------|----|--------|--------------------------|
| Business Line | Nothing to report | | 70.007 | g |
| PBX | Nothing to report | | | |
| CENTREX | Nothing to report | | | |
| WATS | Nothing to report | | | |
| Mobile | Nothing to report | | | |
| Feature Group A | Nothing to report | | | |
| Foreign Exchange | Nothing to report | | | |
| Coin | Nothing to report | | | |
| Feature Group B | Nothing to report | | | |
| Feature Group D | Nothing to report | | | |
| DID | Nothing to report | | | |
| Packet DD Access Line | Nothing to report | | | |
| Packet Synchronous Access Line | Nothing to report | | | |
| Packet Asynchronous Access Line | Nothing to report | | | |
| Protection Alarm | Nothing to report | | | |
| Protection Relaying | Nothing to report | | | |
| Control Circuit | Nothing to report | | | |
| Telegraph Grade 75 Baud | Nothing to report | | | |
| Telegraph Grade 150 Baud | Nothing to report | | | |
| Voice Non-Switched Line | Nothing to report | | | |
| Voice Switched Line | Nothing to report | | | |
| Voice Switched Trunk | Nothing to report | | | |
| Voice and Tone - Radio Land Line | Nothing to report | | | 100 |
| Data Low Speed | Nothing to report | | | |
| Basic Data and Voice | Nothing to report | | | |
| Voice and Data - PSN Access Tie Trunk | Nothing to report | | | |
| Voice and Data - SSN Access | Nothing to report | | | |
| Voice and Data - SSN - Intermachine Trunk | Nothing to report | | | |
| Data Extension - Voice Grade Data | Nothing to report | | | the second second second |
| Protection Relay Voice Grade | Nothing to report | | | |
| Telephoto and Facsimile | Nothing to report | | | * |
| Program Audio 200-3500 HZ | Nothing to report | | | |
| Program Audio 100-5000 HZ | Nothing to report | | | |
| Program Audio 50-8000 HZ | Nothing to report | | | |
| Program Audio 50-15000 HZ | Nothing to report | | | |
| TV Channel - One Way 15kHZ Audio | Nothing to report | | | |
| TV Channel - One Way 5kHZ Audio | Nothing to report | | | |
| Digital Voice Circuit | Nothing to report | | | |
| Digital Data-2.4kb/s | Nothing to report | | | |
| Digital Data-4.8kb/s | Nothing to report | | | |
| Digital Data-9.6kb/s | Nothing to report | | | |
| Digital Data-56kb/s | Nothing to report | | | |
| 1.544 MBPS BSA | Nothing to report | | | |
| Dedicated Digital 3.152 MBPS | Nothing to report | | | |
| Dedicated Digital 6.312 MBPS | Nothing to report | | | |
| Dedicated Digital 44.736 MBPS | Nothing to report | | | |
| Dedicated Digital 456 MBPS or Higher | Nothing to report | | | |
| Dedicated Alert Transport | Nothing to report | | | |
| Derived Services | Nothing to report | | | |
| Dedicated Network Access Link | Nothing to report | | | |
| | | | | |

Notes: MA: Missed appointments due to Company reasons

%MA: Missed appointments as a percentage of total number of reports received for the service

PACIFIC BELL ALL CUSTOMER (Less Pacific Bell Enhanced Services) FCC CEI / ONA QUARTERLY REPORT Provisioning / Installation Activity Report Period: January - March 2005

| SERVICE | ORDERS | MA | Interval |
|---|-------------------|-------|----------|
| Business Line | 290,031 | 0.83% | 2.3 |
| PBX | 11,306 | 0.60% | 8.4 |
| CENTREX | 48,815 | 0.58% | 3.5 |
| WATS | 876 | 4.22% | 2.7 |
| Mobile | Nothing to Report | | |
| Feature Group A | 26 | 3.85% | 4.8 |
| Foreign Exchange | Nothing to Report | | |
| Feature Group B | 25 | 0.00% | 22.2 |
| Feature Group D | 3,005 | 0.00% | 22.4 |
| DID | Nothing to Report | | |
| Packet DD Access Line | Nothing to Report | | |
| Packet Synchronous Access Line | Nothing to Report | | |
| Packet Asynchronous Access Line | Nothing to Report | | |
| Protection Alarm | 43 | 0.00% | 6.5 |
| Protection Relaying | 11 | 0.00% | 5.2 |
| Control Circuit | . 14 | 0.00% | 5.3 |
| Telegraph Grade 75 Baud | Nothing to Report | | |
| Telegraph Grade 150 Baud | Nothing to Report | | |
| Voice Non-Switched Line | Nothing to Report | | |
| Voice Switched Line | 273 | 0.00% | 12.9 |
| Voice Switched Trunk | 26 | 0.00% | 11.3 |
| Voice and Tone - Radio Land Line | 60 | 0.00% | 6.7 |
| Data Low Speed | 26 | 0.00% | 6.2 |
| Basic Data and Voice | 157; ju | 0.00% | 12.3 |
| Voice and Data - PSN Access Tie Trunk | | 0.00% | 12.8 |
| Voice and Data - SSN Access | . 5 | 0.00% | 8.2 |
| Voice and Data - SSN - Intermachine Trunk | Nothing to Report | | |
| Data Extension - Voice Grade Data | . 1 | 0.00% | 7.0 |
| Protection Relay Voice Grade | Nothing to Report | | |
| Telephoto and Facsimile | Nothing to Report | | |
| Program Audio 200-3500 HZ | Nothing to Report | | |
| Program Audio 100-5000 HZ | 4 | 0.00% | 9.3 |
| Program Audio 50-8000 HŽ | 14 | 0.00% | 8.0 |
| Program Audio 50-15000 HZ | 30 | 0.00% | 7.9 |
| TV Channel - One Way 15kHZ Audio | 336 | 0.00% | 16.8 |
| TV Channel - One Way 5kHZ Audio | Nothing to Report | | |
| Digital Voice Circuit | Nothing to Report | | |
| Digital Data-2.4kb/s | 4 | 0.00% | 17.0 |
| Digital Data-4.8kb/s | 2 | 0.00% | 22.0 |
| Digital Data-9.6kb/s | 61 | 0.00% | 8.9 |
| Digital Data-56kb/s | 2,659 | 0.08% | 11.6 |
| 1.544 MBPS BSA | 34,443 | 0.03% | 12.2 |
| Dedicated Digital 3.152 MBPS | Nothing to Report | | |
| Dedicated Digital 6.312 MBPS | Nothing to Report | | |
| Dedicated Digital 44.736 MBPS | 1,418 | 0.07% | 16.0 |
| Dedicated Digital 456 MBPS or Higher | Nothing to Report | | |
| Dedicated Alert Transport | Nothing to Report | | |
| Derived Services | 976 | 0.20% | 7.8 |
| Dedicated Network Access Link | Nothing to Report | | |

PACIFIC BELL ENHANCED SERVICES FCC CEI / ONA QUARTERLY REPORT Provisioning / Installation Activity Report Period: January - March 2005

| SERVICE | ORDERS | MA | Interval |
|---|-------------------|--------|----------|
| Business Line | 70 | 0.00% | 4.7 |
| PBX | Nothing to Report | | |
| CENTREX | 125 | 0.80% | 4.0 |
| WATS | Nothing to Report | 0.00.0 | • |
| Mobile | Nothing to Report | | |
| Feature Group A | Nothing to Report | | |
| Foreign Exchange | Nothing to Report | | |
| Feature Group B | Nothing to Report | | |
| Feature Group D | Nothing to Report | | |
| DID | Nothing to Report | | |
| Packet DD Access Line | Nothing to Report | | |
| Packet Synchronous Access Line | Nothing to Report | | |
| Packet Asynchronous Access Line | Nothing to Report | | |
| Protection Alarm | Nothing to Report | | |
| Protection Relaying | Nothing to Report | | |
| Control Circuit | Nothing to Report | | |
| Telegraph Grade 75 Baud | Nothing to Report | | |
| Telegraph Grade 150 Baud | Nothing to Report | | |
| Voice Non-Switched Line | Nothing to Report | | |
| Voice Switched Line | Nothing to Report | | |
| Voice Switched Trunk | Nothing to Report | | |
| Voice and Tone - Radio Land Line | Nothing to Report | | |
| Data Low Speed | Nothing to Report | | |
| Basic Data and Voice | Nothing to Report | œ. | |
| Voice and Data - PSN Access Tie Trunk | Nothing to Report | | |
| Voice and Data - SSN Access | Nothing to Report | | |
| Voice and Data - SSN - Intermachine Trunk | Nothing to Report | | |
| Data Extension - Voice Grade Data | Nothing to Report | | |
| Protection Relay Voice Grade | Nothing to Report | | |
| Telephoto and Facsimile | Nothing to Report | | |
| Program Audio 200-3500 HZ | Nothing to Report | | |
| Program Audio 100-5000 HZ | Nothing to Report | | |
| Program Audio 50-8000 HZ | Nothing to Report | | |
| Program Audio 50-15000 HZ | Nothing to Report | | |
| TV Channel - One Way 15kHZ Audio | Nothing to Report | | |
| TV Channel - One Way 5kHZ Audio | Nothing to Report | | |
| Digital Voice Circuit | Nothing to Report | | |
| Digital Data-2.4kb/s | Nothing to Report | | |
| Digital Data-4.8kb/s | Nothing to Report | | |
| Digital Data-9.6kb/s | Nothing to Report | | |
| Digital Data-56kb/s | Nothing to Report | | |
| 1.544 MBPS BSA | Nothing to Report | | |
| Dedicated Digital 3.152 MBPS | Nothing to Report | | |
| Dedicated Digital 6.312 MBPS | Nothing to Report | | |
| Dedicated Digital 44.736 MBPS | Nothing to Report | | |
| Dedicated Digital 456 MBPS or Higher | Nothing to Report | | |
| Dedicated Alert Transport | Nothing to Report | | |
| Derived Services | Nothing to Report | | |
| Dedicated Network Access Link | Nothing to Report | | |
| • | - · | | |

NEVADA BELL ALL CUSTOMER (Less Nevada Bell Enhanced Services) FCC CEI / ONA QUARTERLY REPORT Provisioning / Installation Activity Report Period: January - March 2005

| SERVICE | ORDERS | MA | Interval |
|---|-------------------|-------|----------|
| Business Line | 731 | 1.37% | 3.5 |
| PBX | 20 | 0.00% | 8.9 |
| CENTREX | 296 | 7.77% | 2.9 |
| WATS | Nothing to Report | | |
| Mobile | Nothing to Report | | |
| Feature Group A | Nothing to Report | | |
| Foreign Exchange | Nothing to Report | | |
| Feature Group B | Nothing to Report | | |
| Feature Group D | Nothing to Report | | |
| DID | Nothing to Report | | |
| Packet DD Access Line | Nothing to Report | | |
| Packet Synchronous Access Line | Nothing to Report | | |
| Packet Asynchronous Access Line | Nothing to Report | | |
| Protection Alarm | Nothing to Report | | |
| Protection Relaying | Nothing to Report | | |
| Control Circuit | Nothing to Report | | • |
| Telegraph Grade 75 Baud | Nothing to Report | | |
| Telegraph Grade 150 Baud | Nothing to Report | | |
| Voice Non-Switched Line | Nothing to Report | | |
| Voice Switched Line | Nothing to Report | | |
| Voice Switched Trunk | Nothing to Report | | |
| Voice and Tone - Radio Land Line | Nothing to Report | | |
| Data Low Speed | Nothing to Report | | |
| Basic Data and Voice | Nothing to Report | | |
| Voice and Data - PSN Access Tie Trunk | Nothing to Report | | |
| Voice and Data - SSN Access | Nothing to Report | | |
| Voice and Data - SSN - Intermachine Trunk | Nothing to Report | | |
| Data Extension - Voice Grade Data | Nothing to Report | | |
| Protection Relay Voice Grade | Nothing to Report | | |
| Telephoto and Facsimile | Nothing to Report | | |
| Program Audio 200-3500 HZ | Nothing to Report | | |
| Program Audio 100-5000 HZ | Nothing to Report | | |
| Program Audio 50-8000 HZ | Nothing to Report | | |
| Program Audio 50-15000 HZ | Nothing to Report | | |
| TV Channel - One Way 15kHZ Audio | Nothing to Report | | |
| TV Channel - One Way 5kHZ Audio | Nothing to Report | | |
| Digital Voice Circuit | Nothing to Report | | |
| Digital Data-2.4kb/s | Nothing to Report | | |
| Digital Data-4.8kb/s | Nothing to Report | | |
| Digital Data-9.6kb/s | Nothing to Report | | |
| Digital Data-56kb/s | Nothing to Report | | |
| 1.544 MBPS BSA | 100 | 0.00% | 7.9 |
| Dedicated Digital 3.152 MBPS | Nothing to Report | | |
| Dedicated Digital 6.312 MBPS | Nothing to Report | | |
| Dedicated Digital 44.736 MBPS | 2 | 0.00% | 8.5 |
| Dedicated Digital 456 MBPS or Higher | Nothing to Report | | |
| Dedicated Alert Transport | Nothing to Report | | |
| Derived Services | Nothing to Report | | |
| Dedicated Network Access Link | Nothing to Report | | |
| | - ' | | |

NEVADA BELL ENHANCED SERVICES FCC CEI / ONA QUARTERLY REPORT Provisioning / Installation Activity Report Period: January - March 2005

| SERVICE | ORDERS | MA | Interval |
|---|-------------------|-------|----------|
| Business Line | 2 | 0.00% | 3.5 |
| PBX | Nothing to Report | | |
| CENTREX | 4 | 0.00% | 1.8 |
| WATS | Nothing to Report | | |
| Mobile | Nothing to Report | | |
| Feature Group A | Nothing to Report | | |
| Foreign Exchange | Nothing to Report | | |
| Feature Group B | Nothing to Report | | |
| Feature Group D | Nothing to Report | | |
| DID | Nothing to Report | | |
| Packet DD Access Line | Nothing to Report | | |
| Packet Synchronous Access Line | Nothing to Report | | |
| Packet Asynchronous Access Line | Nothing to Report | | |
| Protection Alarm | Nothing to Report | | |
| Protection Relaying | Nothing to Report | | |
| Control Circuit | Nothing to Report | | |
| Telegraph Grade 75 Baud | Nothing to Report | | |
| Telegraph Grade 150 Baud | Nothing to Report | | |
| Voice Non-Switched Line | Nothing to Report | | |
| Voice Switched Line | Nothing to Report | | |
| Voice Switched Trunk | Nothing to Report | * . | |
| Voice and Tone - Radio Land Line | Nothing to Report | • | |
| Data Low Speed | Nothing to Report | | |
| Basic Data and Voice | Nothing to Report | • | |
| Voice and Data - PSN Access Tie Trunk | Nothing to Report | | |
| Voice and Data - SSN Access | Nothing to Report | | |
| Voice and Data - SSN - Intermachine Trunk | Nothing to Report | | |
| Data Extension - Voice Grade Data | Nothing to Report | | |
| Protection Relay Voice Grade | Nothing to Report | | |
| Telephoto and Facsimile | Nothing to Report | | |
| Program Audio 200-3500 HZ | Nothing to Report | | |
| Program Audio 100-5000 HZ | Nothing to Report | | |
| Program Audio 50-8000 HZ | Nothing to Report | | |
| Program Audio 50-15000 HZ | Nothing to Report | | |
| TV Channel - One Way 15kHZ Audio | Nothing to Report | | |
| TV Channel - One Way 5kHZ Audio | Nothing to Report | | |
| Digital Voice Circuit | Nothing to Report | | |
| Digital Data-2.4kb/s | Nothing to Report | | |
| Digital Data-4.8kb/s | Nothing to Report | | |
| Digital Data-9.6kb/s | Nothing to Report | | |
| Digital Data-56kb/s | Nothing to Report | | |
| 1.544 MBPS BSA | Nothing to Report | | |
| Dedicated Digital 3.152 MBPS | Nothing to Report | | |
| Dedicated Digital 6.312 MBPS | Nothing to Report | | |
| Dedicated Digital 44.736 MBPS | Nothing to Report | | |
| Dedicated Digital 456 MBPS or Higher | Nothing to Report | | |
| Dedicated Alert Transport | Nothing to Report | | |
| Derived Services | Nothing to Report | | |
| Dedicated Network Access Link | Nothing to Report | | |
| | | | |

PACIFIC BELL ALL CUSTOMER (Less Pacific Bell Enhanced Services) FCC CEI / ONA QUARTERLY REPORT Maintenance / Repair

Report Period: January - March 2005

| Service | Reports | MA | %MA | Avg-RC |
|---|---------------------------------------|----------|------------------|-----------------------|
| Business Line | 114,655 | 13,204 | 11.52% | 46.05 |
| PBX | 3,825 | 1,233 | 32.24% | 22.23 |
| CENTREX | 20,178 | 2,778 | 13.77% | 32.45 |
| WATS | 40 | 10 | 25.00% | 29.19 |
| | | 10 | 23.00% | 29.19 |
| Mobile | Nothing to report | 9 | 81.82% | 11.40 |
| Feature Group A | 1,134 | 650 | 57.32% | 11.40 |
| Foreign Exchange | 1,533 | 650 | 57.3276 | 15.51 53.79 |
| Coin | 1,555 | 0 | 0.00% | |
| Feature Group B | 363 | 0 60 | 16.53% | 6.11 |
| Feature Group D | 1,557 | | 50.10% | 25.22 |
| DID Booked BD Assess Line | • | 780 | 30.1076 | 6.59 |
| Packet DD Access Line | Nothing to report | | | |
| Packet Synchronous Access Line | Nothing to report | | | |
| Packet Asynchronous Access Line | Nothing to report | 100 | 20.040/ | E 20 |
| Protection Alarm | 466 | 186 | 39.91% | 5.20 |
| Protection Relaying | 4 | 2 | 50.00% | 2.09 |
| Control Circuit | 64 | 40 | 62.50% | 11.06 |
| Telegraph Grade 75 Baud | Nothing to report | | | and the second second |
| Telegraph Grade 150 Baud | Nothing to report | 2 | 40.000/ | |
| Voice Non-Switched Line | 5 | 2 | 40.00% | 1.49 |
| Voice Switched Line | 150 | 75 | 50.00% 38.46% | 5.33 |
| Voice Switched Trunk | 13 | 5 | | 4.30 |
| Voice and Tone - Radio Land Line | 119 27 | 71 | 59.66% | |
| Data Low Speed | · · · · · · · · · · · · · · · · · · · | 10 | 37.04% | 6.28 |
| Basic Data and Voice | 298 | 103 | 34.56% | 3.53 |
| Voice and Data - PSN Access Tie Trunk | 45 | 15 | 33.33% | 2.48 |
| Voice and Data - SSN Access | Nothing to report | | | |
| Voice and Data - SSN - Intermachine Trunk | Nothing to report | r | 00.400/ | 4.40 |
| Data Extension - Voice Grade Data | 13 | 5 | 38.46% | 4.19 |
| Protection Relay Voice Grade | 1 | 1 | 100.00% | 4.36 |
| Telephoto and Facsimile | Nothing to report | | | |
| Program Audio 200-3500 HZ | Nothing to report | 2 | 20.000/ | 2.00 |
| Program Audio 100-5000 HZ | 10 | 2 7 | 20.00% 30.43% | 3.02 |
| Program Audio 50-8000 HZ | 23 | | | 4.40 |
| Program Audio 50-15000 HZ | 47 69 | 24 26 | 51.06% 37.68% | 5.03 2.21 |
| TV Channel - One Way 15kHZ Audio | | 20 | 31.0076 | 2.21 |
| TV Channel - One Way 5kHZ Audio | Nothing to report | | | |
| Digital Voice Circuit | Nothing to report | 4 | 66.67% | 5.25 |
| Digital Data-2.4kb/s | 3 | 4 | 33.33% | 2.26 |
| Digital Data-4.8kb/s | 21 | 6 | 28.57% | 4.01 |
| Digital Data-9.6kb/s | 2,998 | 951 | 31.72% | 4.01 |
| Digital Data-56kb/s | 42,937 | 18,257 | 42.52% | 5.29 |
| 1.544 MBPS BSA | | 10,231 | 42.52/0 | 5.29 |
| Dedicated Digital 3.152 MBPS | Nothing to report | | | |
| Dedicated Digital 6.312 MBPS | Nothing to report | 491 | 32.41% | 1 11 |
| Dedicated Digital 44.736 MBPS | 1,515 | 431 | 34.4170 | 1.44 |
| Dedicated Digital 456 MBPS or Higher | Nothing to report | | | |
| Dedicated Alert Transport | Nothing to report | | | |
| Derived Services | Nothing to report | | | |
| Dedicated Network Access Link | Nothing to report | | | |

Notes: MA: Missed appointments due to Company reasons

%MA: Missed appointments as a percentage of total number of reports received for the service

PACIFIC BELL ENHANCED SERVICES PROVIDER

FCC CEI / ONA QUARTERLY REPORT Maintenance / Repair

Report Period: January - March 2005

| Service | Reports | MA | %MA | Avg-RC |
|---|-------------------|----|--|--------|
| Business Line | | | | |
| PBX | Nothing to report | | | |
| CENTREX | 4 | 0 | 0.00% | 8.36 |
| WATS | Nothing to report | | | |
| Mobile | Nothing to report | | | |
| Feature Group A | Nothing to report | | | |
| Foreign Exchange | Nothing to report | | | |
| Coin | 70 | | | 8.70 |
| Feature Group B | Nothing to report | | | |
| Feature Group D | Nothing to report | | | |
| DID | 14 | 8 | 57.14% | 5.05 |
| Packet DD Access Line | Nothing to report | | | |
| Packet Synchronous Access Line | Nothing to report | | | |
| Packet Asynchronous Access Line | Nothing to report | | | |
| Protection Alarm | Nothing to report | | | |
| Protection Relaying | Nothing to report | | | |
| Control Circuit | Nothing to report | | | |
| Telegraph Grade 75 Baud | Nothing to report | | | |
| Telegraph Grade 150 Baud | Nothing to report | | | |
| Voice Non-Switched Line | Nothing to report | | | |
| Voice Switched Line | Nothing to report | | | |
| Voice Switched Trunk | Nothing to report | | • | |
| Voice and Tone - Radio Land Line | Nothing to report | 1 | | |
| Data Low Speed | Nothing to report | | • ** | |
| Basic Data and Voice | Nothing to report | | 1 (1) (1) (1) (1) (1) (1) (1) (1) (1) (1 | |
| Voice and Data - PSN Access Tie Trunk | Nothing to report | | | |
| Voice and Data - SSN Access | Nothing to report | • | | |
| Voice and Data - SSN - Intermachine Trunk | Nothing to report | | | * . |
| Data Extension - Voice Grade Data | Nothing to report | | | |
| Protection Relay Voice Grade | Nothing to report | | • | |
| Telephoto and Facsimile | Nothing to report | | | |
| Program Audio 200-3500 HZ | Nothing to report | | | |
| Program Audio 100-5000 HZ | Nothing to report | | | |
| Program Audio 50-8000 HZ | Nothing to report | • | | |
| Program Audio 50-15000 HZ | Nothing to report | | | |
| TV Channel - One Way 15kHZ Audio | Nothing to report | | • | |
| TV Channel - One Way 5kHZ Audio | Nothing to report | | | |
| Digital Voice Circuit | Nothing to report | | | |
| Digital Data-2.4kb/s | Nothing to report | | | |
| Digital Data-4.8kb/s | Nothing to report | | | |
| Digital Data-9.6kb/s | Nothing to report | | | |
| Digital Data-56kb/s | 1 | 0 | 0.00% | 4.43 |
| 1.544 MBPS BSA | 27 | 12 | 44.44% | 1.25 |
| Dedicated Digital 3.152 MBPS | Nothing to report | | | |
| Dedicated Digital 6.312 MBPS | Nothing to report | | | |
| Dedicated Digital 44.736 MBPS | 3 | 2 | 66.67% | 10.30 |
| Dedicated Digital 456 MBPS or Higher | Nothing to report | | | |
| Dedicated Alert Transport | Nothing to report | | | |
| Derived Services | Nothing to report | | | |
| Dedicated Network Access Link | Nothing to report | | | |
| | | | | |

Notes: MA: Missed appointments due to Company reasons

%MA: Missed appointments as a percentage of total number of reports received for the service

NEVADA BELL ALL CUSTOMER (Less Nevada Bell Enhanced Services)

Report Period: January - March 2005

FCC CEI / ONA QUARTERLY REPORT Maintenance / Repair

| Report Period: January - March 2005 | | | | | |
|---|----------------------|---------------------------------------|----|-------|---------------------------------------|
| Service | Reports | N | ΛA | %MA | Avg-RC |
| Business Line | 763 | | 56 | 7.34% | 15.11 |
| PBX | 20 | | 1 | 5.00% | 14.06 |
| CENTREX | 732 | | 30 | 4.10% | 8.41 |
| WATS | Nothing to report | | | | |
| Mobile | Nothing to report | | | | |
| Feature Group A | Nothing to report | | | | |
| Foreign Exchange | Nothing to report | | | | |
| Coin | 25 | | | | 8.39 |
| Feature Group B | Nothing to report | | | | |
| Feature Group D | Nothing to report | | | | |
| DID | Nothing to report | | | | |
| Packet DD Access Line | Nothing to report | | | | |
| Packet Synchronous Access Line | Nothing to report | | | | |
| Packet Asynchronous Access Line | Nothing to report | | | | * |
| Protection Alarm | Nothing to report | | | | |
| Protection Relaying | Nothing to report | | | | |
| Control Circuit | Nothing to report | | | | |
| Telegraph Grade 75 Baud | Nothing to report | | | | |
| Telegraph Grade 150 Baud | Nothing to report | | | | |
| Voice Non-Switched Line | Nothing to report | | | | |
| Voice Switched Line | Nothing to report | | | | |
| Voice Switched Trunk | Nothing to report | | | | |
| Voice and Tone - Radio Land Line | Nothing to report | | | | |
| Data Low Speed | Nothing to report | i i i i i i i i i i i i i i i i i i i | | | |
| Basic Data and Voice | Nothing to report | | | | |
| Voice and Data - PSN Access Tie Trunk | Nothing to report | | ÷ | | • |
| Voice and Data - SSN Access | Nothing to report | | - | | |
| Voice and Data - SSN - Intermachine Trunk | Nothing to report | | | | · · · · · · · · · · · · · · · · · · · |
| Data Extension - Voice Grade Data | Nothing to report | | | | |
| Protection Relay Voice Grade | Nothing to report | | | | |
| Telephoto and Facsimile | Nothing to report | | | | |
| Program Audio 200-3500 HZ | Nothing to report | | | | |
| Program Audio 100-5000 HZ | Nothing to report | | | | |
| Program Audio 50-8000 HZ | Nothing to report | | | | |
| Program Audio 50-15000 HZ | Nothing to report | | | | |
| TV Channel - One Way 15kHZ Audio | Nothing to report | | | | |
| TV Channel - One Way 5kHZ Audio | Nothing to report | | | | |
| Digital Voice Circuit | Nothing to report | | | | |
| Digital Data-2.4kb/s | Nothing to report | | | | |
| Digital Data-4.8kb/s | Nothing to report | | | | |
| Digital Data-9.6kb/s | Nothing to report | | | | |
| Digital Data-56kb/s | Nothing to report | | | | |
| 1.544 MBPS BSA | Nothing to report | | | | |
| Dedicated Digital 3.152 MBPS | Nothing to report | | | | |
| Dedicated Digital 6.312 MBPS | Nothing to report | | | | |
| Dedicated Digital 44,736 MBPS | Nothing to report | | | | |
| Dedicated Digital 456 MBPS or Higher | Nothing to report | | | | |
| Dedicated Alert Transport | Nothing to report | | | | |
| Derived Services | Nothing to report | | | | |
| | NI-Al-ing to compare | | | | |

Notes: MA: Missed appointments due to Company reasons

Dedicated Network Access Link

%MA: Missed appointments as a percentage of total number of reports received for the service

Avg-RC: Average "Receipt to Clear" time, in hours and minutes, of trouble reports received for the service

Nothing to report

NEVADA BELL ENHANCED SERVICES PROVIDER FCC CEI / ONA QUARTERLY REPORT Maintenance / Repair

Report Period: January - March 2005

| | One-star | Danasta | *** | 0/384 | A DO |
|---|---|-------------------|-----|-------|--------|
| | Service | Reports | MA | %MA | Avg-RC |
| | Business Line | Nothing to report | | | |
| | PBX | Nothing to report | | | |
| | CENTREX | Nothing to report | | | |
| | WATS | Nothing to report | | | |
| | Mobile | Nothing to report | | | |
| | Feature Group A | Nothing to report | | | |
| | Foreign Exchange | Nothing to report | | | |
| | Coin | Nothing to report | | | |
| | Feature Group B | Nothing to report | | | |
| | Feature Group D | Nothing to report | | | |
| | DID | Nothing to report | | | |
| | Packet DD Access Line | Nothing to report | | | |
| | Packet Synchronous Access Line | Nothing to report | | | |
| | Packet Asynchronous Access Line | Nothing to report | | | |
| | Protection Alarm | Nothing to report | | | |
| | Protection Relaying | Nothing to report | | | |
| | Control Circuit | Nothing to report | | | |
| | Telegraph Grade 75 Baud | Nothing to report | | | |
| | Telegraph Grade 150 Baud | Nothing to report | | | |
| | Voice Non-Switched Line | Nothing to report | | | |
| | Voice Switched Line | Nothing to report | | | |
| | Voice Switched Trunk | Nothing to report | | | |
| | Voice and Tone - Radio Land Line | Nothing to report | | | |
| | Data Low Speed | Nothing to report | | | 2 2 2 |
| , | Basic Data and Voice | Nothing to report | | | |
| | Voice and Data - PSN Access Tie Trunk | Nothing to report | • | | |
| | Voice and Data - SSN Access | Nothing to report | | | |
| | Voice and Data - SSN - Intermachine Trunk | Nothing to report | | | * |
| | Data Extension - Voice Grade Data | Nothing to report | | | |
| | Protection Relay Voice Grade | Nothing to report | | | |
| | Telephoto and Facsimile | Nothing to report | | | e e |
| | Program Audio 200-3500 HZ | Nothing to report | | | |
| | Program Audio 100-5000 HZ | Nothing to report | | | |
| | Program Audio 50-8000 HZ | Nothing to report | | | |
| | Program Audio 50-15000 HZ | Nothing to report | | | |
| | TV Channel - One Way 15kHZ Audio | Nothing to report | | | |
| | TV Channel - One Way 5kHZ Audio | Nothing to report | | | |
| | Digital Voice Circuit | Nothing to report | | | |
| | Digital Data-2.4kb/s | Nothing to report | | | |
| | Digital Data-4.8kb/s | Nothing to report | | | |
| | Digital Data-9.6kb/s | Nothing to report | | | |
| | Digital Data-56kb/s | Nothing to report | | | |
| | 1.544 MBPS BSA | Nothing to report | | | |
| | Dedicated Digital 3.152 MBPS | Nothing to report | | | |
| | Dedicated Digital 6.312 MBPS | Nothing to report | | | |
| | Dedicated Digital 44.736 MBPS | Nothing to report | | | |
| | Dedicated Digital 456 MBPS or Higher | Nothing to report | | | |
| | Dedicated Alert Transport | Nothing to report | | | |
| | Derived Services | Nothing to report | | | |
| | Dedicated Network Access Link | Nothing to report | | | |
| | | | | | |

Notes: MA: Missed appointments due to Company reasons

%MA: Missed appointments as a percentage of total number of reports received for the service